

# Review of the capacity of Regulated and unregulated blood banks



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## Foreword

Blood Transfusion Service is an important and essential part of the hospital services. The primary objective of the blood transfusion services is to ensure the availability of sufficient supply of quality blood and blood components for transfusion with maximum efficacy and minimum risk to both donors and recipients. The Ministry of Health and Family Welfare and the Directorate General of Health Services already has launched the Safe Blood Transfusion program, considering the importance of blood transfusion services. The government is committed to ensure that all patients have access to safe blood and blood product whenever needed by hospitals free from HIV, Viral Hepatitis and other Transfusion transmissible diseases. The basic strategic priorities for Blood Transfusion Services are retention of quality donors, mandatory screening of blood, rational use, capacity building and training of the service providers. At present 98 blood centers are providing blood under SBTP. Beside this a good number of private sector blood banks also provide blood. After introduction of Safe Blood Transfusion Program the achievement like declining of professional donor number, decrease trend in the prevalence of transfusion transmissible infection marker is significant. The capacity of the government sector and private sector blood banks may be different in terms of service modality, quality assurance, equipment status, skill of the service providers and infrastructure facility but both the sector always needed time to time review for strengthening the blood safety program as a whole. In this work has produced some important findings in respect of the capacity of government and private sector blood banks. The findings have identified the areas where we need proper attention and intervention to ensure blood safety in Bangladesh. I hope that the planners and the program implementers will be benefited by utilizing the findings of the study for the future planning and implementation. I would like to congratulate Director - Hospitals and Clinics and his team for the conduction of an important study. I would also like to thanks WHO for providing excellent support.

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## ***Acknowledgement***

The APW on review of the capacity of regulated and unregulated blood banks is an activity under WHO BAN BCT 001 program supported by WHO, Bangladesh. The study was designed to explore the present scenario of the blood banks operating in the public and private sector, specially focusing the capacity which encompasses the structural facility, basic equipment, manpower, skill, quality assurance and services delivery. At present 98 blood centres are providing safe blood under safe blood transfusion program. More over a good number of private blood banks at different level also provides blood. The capacity of the functioning blood banks in the public and private sector may not be the same status but time to time assessment always necessary for the further improvement in those sectors. The findings of this APW will help the policy makers, program managers and service providers for the improvement of the service delivery of public and private blood banks. I would like to give special thanks to Professor Dr. Md. Shahadat Hossain, Director General, DGHS, Mohakhali and Maj Gen (Dr.) ASM Matiur Rahman (Rtd.), Chief Adviser, HAPP, NASP & Chairman TC of NAC for their excellent feedback for the APW as independent reviewer. I also want to give thanks to all concern for their effort in completion of the APW especially Dr.S.A.J. Md. Musa, DPM (Training -Hospital), DGHS and Dr. Md. Aminul Hasan, MO, Hospital section, DGHS. I hope that this document will strengthen the blood safety in Bangladesh.

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## Abstract

In Bangladesh at present 98 blood centres are providing safe blood under safe blood transfusion program. Beside this a good number of private blood banks are also providing blood but without any regulatory mechanism initiated by the government although safe blood transfusion law has already passed by the parliament. Data for this review was collected from 2 MCH, 8 DH, one 300 bedded government general hospital from the public sector and 2-MCH, 2 Non-profit organizations, National Heart Foundation, 12 other private blood banks from the private sector. In this document the public sector blood banks and private sector blood banks are classified as regulated and unregulated blood banks.

Result of the review showed that all public blood banks operating as a part of the hospital but varieties remain in the private sector. The highest 46.66% private blood banks are attached with pathological lab. The infrastructure facility like lab facility for examination was not present in 58.82% of the private blood banks. In addition to that other facilities like proper ventilation, proper lighting, and water supply with basin were also not present in 58.82%, 52.94% and 70.59% accordingly of the private blood banks. Staff strength to provide 24 hours service in public blood banks are not accordingly to working load. The number of manpower categories working in the private blood banks is more in comparison to public blood banks but total strength is also not sufficient.

Major percentages of the personnel working in the private blood banks have general education, especially the lab technician. The private blood banks are mostly depends on lab technician and lab attendant although they do not have any recognized qualification for providing service. The training need of the personnel working in the public blood banks or private blood banks are more or less similar in nature and the respondents were mostly lab technician and medical officer. Although screening of 5 diseases is very important to ensure safe blood even that HCV, HIV, MP, VDRL screening facility were not available in 17.65%, 5.89%, 64.70%, 5.89% of the private blood banks (among the samples) accordingly. The status of quality control system in private blood banks was neglected but also the important activities like recording of blood sample collection with date, recording of blood sample examination with date were not done properly in 52.94%, 52.94% accordingly in the private blood banks and the percentage of the same status for those activities were Nil and 40.00% accordingly in the public blood banks. The status of lab safety measures was more or less similar for public and private blood banks in respect of disposal of lab waste and the status were unsatisfactory. The other



activities like use of gloves, needle recapping, daily washing with disinfectant, hand washing also poor in the both sector blood banks. The blood transfusion management activities like visual assessment, history taking, medical examination and lab investigation were not done properly in 64.71%, 58.82%, 64.71% and 64.71% of the private blood banks. Moreover 47.06% of the private blood banks cold chain system for blood bag preservation was not proper. Some percentage of negligency still persists in the blood donor recruitment of the public blood banks. Some basic equipment like refrigerator, microscope, weight machine and hot air oven were not available 17.65%, 70.59%, 47.06%, 29.41% accordingly in the private blood banks. At the district level public blood banks the supervision status was poor and similar picture also persist in other private blood banks. The professional donors were more marked in govt. MCH blood banks (33.97%) and also in other private blood banks group (30.29%). The maintenance of donor list was observed only in 17.64% of the private blood banks but the percentage in public blood banks was 90.00%. In the public blood banks, 70.00% campaigned for blood donation but the percentage was only 11.77% in the private blood banks. Donor registration card maintenance is also important but not maintained in 82.23% of the private blood banks. The scenario of the percentage of blood wastage in the both sector blood banks were more or less similar and the wastage percentage were marked more within 0-2% of category for the both type. The user fees charge for blood bag and diseases screening is fixed according to bylaws passed by the MOH&FW and introduced in the public blood banks but highly dissimilar in the private blood banks. For one bag of blood in the private blood banks the user charge ranges from Tk. 400/- up to 600/- or 600/- +. The dissimilarity also persists in the user fees for disease screening and no control mechanism was marked in this respect. The shortage of reagent were observed more in HCV, HIV and Malaria diseases screening in the private blood banks and the percentage of shortage was 58.82%, 35.30%, 58.82% accordingly. The record keeping findings of the public blood banks were not satisfactory and a good number of register and form were not maintained properly. The same type of situation also marked in the private sector blood banks. The prevailing situations in the public blood banks needed to improve for providing better service. To ensure proper service in the public blood banks structured supervision and monitoring by the local authority and national level, continuous capacity building, creation of post and accountability framework is necessary. On the other hand the stewardship role of the MOH&FW also needed to enhance for improving the situation of the private sector blood banks. Simultaneously proper application of blood transfusion law is also necessary in this respect.

## **Introduction:**

Blood Transfusion service is an essential part of the health care system. The priority objective of the Blood Transfusion Service is to ensure safety, adequacy, accessibility, and efficiency of blood supply at all level<sup>4</sup>. The infectious agents like HIV, Hepatitis B and C, Syphilis, Malaria, are transmitted through blood transfusion. The growing problem of transfusion associated infection has been acknowledged globally and as well as in Bangladesh. Provision of safe blood to the community is one of the responsibilities of the government. The support in terms of resources both human and financial is the pre-requisite for ensuring blood safety. In addition to that Government commitment is also essential for fostering blood safety activities of the country. According to WHO the incidence of transfusion associated infection can be reduced by the following strategies. Firstly establishment of an organized blood transfusion service. Secondly careful selection of donor to ensure that blood is collected only from low risk, voluntary non-remunerated donor. Thirdly proper screening of blood for presence of infectious agents such as HIV, HBV, HCV etc. and lastly the appropriate use of blood<sup>9</sup>.

In many developing countries like Bangladesh, little importance has been given to the subject of transfusion medicine although the demand for blood and blood component is increasing day by day. The requirement of blood and blood product depends upon the population size, health care structure, prevalence of condition requiring regular transfusion, availability of surgical centres and awareness amongst clinician regarding judicious use of blood. There are many ways to estimate the total need of blood but ideally if 2% of the population donates blood it will be sufficient to meet the need of the developing countries. The need for blood varies from 7-15 units depending upon the type of medical care available. In respect of primary health care unit the need is estimated to be 5-7 units /bed/year whereas in a specialized institution the need may be 25-30/unit/bed/year<sup>1</sup>.

The 98 blood centres, established under the safe blood transfusion program are functioning. All the centres were provided basic equipment and furniture which is necessary for running a blood bank. The development of manpower, supply of reagent and mandatory for screening of 5 diseases also included under the program. The blood banks in the private sector with few exceptions are running not within a framework although the legislation in respect of establishment of blood bank is approved / passed by the parliament.

The basic functions of a blood transfusion centre are -

- Organizing the services
- Recruitment of donors
- Collection, processing, storage and distribution of blood and blood component.
- Laboratory investigation.
- Participation in clinical use of blood and blood component.
- Teaching and training
- Research and development.

In the private sector blood banks some of the major functions are missing completely and in the public blood banks some of the major function does not takes place properly.

The scenario of blood donor and blood screening activities are improving day by day in comparison to the past. The percentage of professional blood donor started to fall from 70% to 15.42% in the beginning of the year 2003 in Bangladesh. But safe blood transfusion still remains an important issue to address especially in terms of their capacity for providing quality service. Reviewing the capacity of the public and private blood banks will be helpful for strengthening of blood safety. In this APW the main focus was to review the capacity of blood bank operating in both sector in relation to infrastructure facility, manpower, skill, quality of service and also other some important aspect.

## Background:

The emergence of HIV in the 1980's highlighted the importance of ensuring blood safety, as well as the adequacy of national blood supplies. Not only Bangladesh but in a good number of countries, many recipients remain at risk of transfusion transmissible infection (TTIs) as a result of poor donor recruitment, selection practices and also the use of untested unit of blood. The global burden of diseases due to unsafe blood transfusion can be eliminated or substantially reduced by adapting an integrated strategy for blood safety which encompasses

- Establishment of a nationally coordinated blood transfusion service.
- Collection of blood from voluntary blood donor from low risk population.
- Testing of all donated blood including screening for TTI.
- Reduction in unnecessary transfusion through the effective clinical use of blood <sup>5</sup>.

Before starting the Safe blood transfusion program there was no structured screening facility available for the blood centre in Govt, & Non-govt. sector and which was a great threat in respect of public health. Considering the disease scenario and the importance of blood safety one project as a TAPP was approved on 25/5/1998 by the MOH&FW in the name" of Implementation of Safe blood Transfusion ". The total budget of the project was TK 1602.82 lakh. Later activities of the project were included in the HPSP as a Safe blood transfusion program. The main objective of the program was -

- 1) Establishment of a reference laboratory and building up capacity of 97 blood centre for blood screening (53-District hospital, 13-MCH, 5-Specialist hospital, 13-Combined Military Hospital, other 10- Big Hospital, BDR, Red Crescent and BIRDEM) by providing kit reagents and equipment for detection of HIV, Hepatitis B and C , Syphilis and Malaria.
- 2) Training of doctor and technologist
- 3) Enhancement of Voluntary blood donation through motivation program and IEC campaign <sup>2</sup>.

***The expected output of the program:***

- Mandatory screening of blood for HbsAg, Anti HIV, Anti HCV, Syphilis and Malaria Parasite (MP) in all blood transfusion services in the country.
- Provide support to management and program development for safe use of blood.
- Improvement of the manpower skill in blood transfusion services for maintenance of SOP and quality control of blood screening for HIV and transfusion transmissible disease.
- Development and reinforcement of the capacity of NGO's for the improvement of voluntary blood donation.
- Development of awareness on voluntary blood donation.
- Organize special national days for blood collection on regular basis <sup>2</sup>.

After introduction of the safe blood transfusion program in 97 blood centre of Bangladesh the following are the major achievements:

- Capacity developed in the 97 blood centre for blood screening to prevent TTI , like HIV/AIDS, Hepatitis B and C, Syphilis and Malaria.
- The trend of paid donors is declining.
- Skill in respect of SBT developed among the manpower working in the centre.
- Regular monthly blood screening report from all the centres.
- Availability of national data for prevalence of transfusion transmissible infection in different type of blood donors in Bangladesh.
- Transmission of awareness building by TV spot in BTV.
- Introduction of lab based waste disposable system.
- One law "Safe blood transfusion law-2002" already passed by the parliament and also published in the Gazette for blood safety <sup>3</sup>.

The passed law is a regulatory law for setting blood transfusion centre, management, blood collection, blood storage, blood testing and transfusion to prevent unauthorized practices of

human blood transfusion. Establishment of private blood bank, operation, licensing system, inspection committee and punishment for violation of rule etc. is clearly stated in the law <sup>11</sup>.

Beside the govt. blood banks a good number of private blood banks operating as blood banks separately or attached with hospital / clinic or pathological lab. The total number is not known because of the absence of licensing system. The quality of blood bank service in the private sector is a big issue to address because regulatory system for ensuring quality is not established properly.

Important information about blood screening collected from SBT Offices <sup>3</sup>.

Time period Jan/2001 to May/2003

1. Total unit of blood were screened in 97 centres:

<b>Total unit -</b>	323642 unit
a) Paid blood donor	18.01%
b) Voluntary blood donor	26.01%
c) Relative blood donor	55.98%

**Screening Result:**

Total Unit of blood discarded	<b>6143</b>
a) HbsAg Positive	- 4467 (72.72%)
b) Hepatitis C	- 466 (7.59%)
c) Syphilis	- 1120 (18.23%)
d) Malaria	- 83 (1.35%)
e) HIV	- 7 (0.11%)

For the application of law, it needs to formulate bylaws. Presently the MOH&FW is formulating the bylaws, which is needed in relation to main law. One bylaw in the name of "Bangladesh blood transfusion fund bylaws", which contains only management committee for running blood bank, user fees rate, maintenance of user fees fund and also directive about the modality and amount permissible for expenditure <sup>12</sup>.

## **Justification for the review of regulated and unregulated blood bank**

In Bangladesh one of the major cause of spreading diseases like HIV/AIDS, Hepatitis B and C, Syphilis and Malaria are due to improper screening of blood, existence of professional donor, unsatisfactory professional skill, weak regulatory framework, improper supervision and monitoring, and low quality assurance. So blood safety measures are very much important aspect for the prevention of those diseases. Institutional capacity is highly essential to ensure blood safety and this institutional capacity includes firstly the development of system, secondly the system in place, thirdly capacity development of the manpower to run the system and lastly operationalization of the system. Moreover, supervision and monitoring are also the important aspect of the institutional capacity. So the institution capacity not only includes proper staffing with the skilled manpower but also proper equipment, logistic, quality assurance system, facility and standard operational modality. The basic strategic priorities in the development of BTS program are:

- Education, recruitment and retention of low risk donors
- Testing of donated blood for transmissible agents.
- Rational use of blood.
- Capacity building and training of Staff <sup>8</sup>.

Presently the patients are being provided with blood mainly from 2 sources. The first source is from 98 blood centre under SBT program. They were provided with specific guideline, training, equipment, and reagent. These kinds of blood banks are situated at MCH, District Hospital, Private MCH, Armed Forces Hospital, and non-profit NGO. But the non-profit NGO hospitals and private MCH are operating their blood centres according to their own rules and regulation and do not possess any license due to absence of licensing system. Although they were provided with equipment, logistic and reagent, but are classified under the head line unregulated blood bank. The other type of blood banks in the private sector running independently or attached with clinic/hospital, and these type may also be called unregulated blood bank because they are not running within any kind of regulatory framework and not licensed because of the absence of licensing system. Moreover they were not provided any kind of guideline from the govt. side. The numbers of the private blood banks are growing faster and there is no list available to determine the actual number. In accordance with the above mentioned scenario it needs total review especially in respect of the institutional capacity to provide safe blood for the patients. This APW for review of the capacity of regulated and unregulated blood banks will tell us the actual scenario. The finding of the study will not only help the policy maker, planner and service provider to identify the present status including institutional weakness but also will help to formulate future policy, planning and activities needed to improve the capacity for providing safe blood.

## **General Objective:**

To review the capacity of regulated and unregulated blood banks for providing safe blood

## **Specific objectives:**

- To review the infrastructure facility of regulated and unregulated blood banks providing blood transfusion.
- To review the existing manpower strength working in the regulated and unregulated blood banks along with their qualification.
- To identify the type of service delivery offered by the both type of blood banks.
- To review the training need of the personnel working in both types of blood banks.
- To see the status of quality assurance according to standard.
- To explore supervision and monitoring mechanism for ensuring service delivery.
- To review the status of instrument and other logistic, necessary for running blood banks.



## **Limitation of the study / Review**

1. The study / review reflects the comparison of capacity between public blood banks (regulated) and private blood banks (unregulated) but we cannot say the findings as a hundred percent representation due to its small sample size.
2. During data collection some time the private blood banks service providers were not interested to co-operate for providing information. For such situation the data were recorded after careful observation, record review and also application of judgment.
3. The study design especially sample size was influenced by the allocated budget of WHO.
4. Data collection schedule was not figured out properly for the data collection of private blood banks in the DCC, because the list of private blood banks was not available.
5. Supporting literature in relation to the study was not properly available.
6. The data collected from the private blood banks are all situated in DCC and for this reason comparison finding with the public sector blood banks may not hundred percent representations, because the status of the private blood banks at district and upazilla level may be poorer.

## **Methodology**

**Approach:** After signing the contract of APW between Director (Hospital and Clinics), DGHS, Dhaka and WHO, the total methodology of the review was figured out on the basis of submitted proposal. The following things were considered during the formulation of review process:

- Development of questionnaire
- Sampling procedure including sample size.
- Pre-testing of the drafted questionnaire
- Finalization of the questionnaire
- Data collection procedure
- Identification of data collector
- Data processing and analysis
- Report writing.

### ***Development of questionnaire for data collection***

One draft questionnaire for the collection of data was developed, considering the predetermined objectives. The draft questionnaire also shared with the personnel working in the SBT programme and also one ex-consultant of SBT programme. The main areas addressed in the questionnaire were infrastructure facility, manpower strength, type of service delivery, training need, quality assurance, equipment and logistic status, and also supervision and monitoring status of the both public and private sector operating blood banks. The main focus of the questionnaire was to review the institutional capacity of different level and type of blood banks functioning in the public and private sector. The institutional capacity not only means the infrastructural ability but also the ability in respect of quality, proper service delivery, staffing with requisite skill, necessary equipment and logistic and proper blood transfusion management.

The usual step of designing a questionnaire was followed. Firstly the content of the questionnaire was developed considering the objective and variables. Secondly on the basis of each variable the questions were selected. Thirdly the sequencing of questionnaire was done. Lastly the formatting of questionnaire was completed.

### ***Sampling procedure and sample size:***

Purposive sampling procedures were followed due to shortage of time and resources. The blood banks samples were divided mainly into two group i.e. Regulated and unregulated. In the regulated blood banks, 2 MCH, one 300-bedded GH, seven DH and in the unregulated group 2-private MCH, National Heart Foundation, 2-Non-profit organization and other type blood banks - 12 were included in the sample size. One private blood bank sample was discarded due to non-availability of responsible person for providing data. The selection of Govt. MCH and DH were done by the lottery method. The selection of private blood bank was done by physical searching in the D.C.C. because of the absence of any list and the non-profit NGO blood bank like Red Crescent and Quantum Foundation were selected purposively.

### ***Data collection procedure***

Firstly a list of resource person was prepared for data collection and the selected resource persons were oriented about the task, questionnaire and process of data collection. The selected resource persons collected data from their assigned place/institution. They collected data in the following way:

- In-depth interview with the personnel working in the blood bank.
- Observation of the routine performance
- Review of the documentation used in the blood bank.
- Filling up of the questionnaires form on the basis of findings and discussion.

### ***Data processing and analysis:***

Data was processed by hand and analysis was done with the help of electronic calculator. Tables were made and analyzed on the basis of collected data.

## **Operational Definition**

### **Regulated Blood bank:**

The regulated blood banks are those blood banks operating in the public sector at different level hospital. They are controlled by govt. mechanism and supported fully by the MOHFW and also operating their blood banks funds according to the bylaws formulated by MOH&FW.

### **Unregulated blood bank:**

All type of blood bank in the private sector and operating by their own rules and regulation.

## **Results:**

In this review of the capacity of regulated and unregulated blood banks the data were collected from 10 public blood bank situated at different level of public hospital and also 17 private blood bank operating independently as blood bank or attached with hospital like private medical college hospitals or as non-profit organization.

### ***Table No. 1.***

#### **Type and number of institution where review conducted**

The total number of (100%) public blood banks operating as individual section and attached with different type of hospital. 26.67% of the private blood banks operating only as blood bank but 26.67% and 46.66% of the private blood banks are operating with the attachment of hospital and pathological lab. accordingly.

### ***Table No – 2***

#### **Type of major facilities in the public and private blood banks**

The data on the availabilities of five major (infrastructural) facilities were collected from public and private blood banks. 70% of the public blood banks were not provided with any separate reception room but in case of private blood banks it was 58.82%. The percentage of separate blood collection room, separate office room, donor waiting room and lab facility with proper preservation of blood bag in the public sector were 50.00%, 40.00%, 50.00% and 100% accordingly. On the other hand in the private sector it was only 41.18%, 29.41%, 29.41% and 41.18% accordingly. So, in the private sector major facility like lab facility was only available 41.18% in comparison to 100% of the public sector.

### ***Table No. -3***

#### **Type of other facilities in the public and private blood banks:**

The proper ventilation, lighting, water supply with basin and patients toilet were present 100%, 100%, 90% and 100% accordingly in the public blood banks but the air conditioning was available only in 20%. On the other hand the percentage was 41.18%, 47.06%, 29.41% and 41.18% accordingly in the private blood banks. The status of the air conditioning was 29.41% in the private blood banks.

#### **Table No.-4**

##### **Type of personnel working in the public sector blood banks with their qualification:**

The scenario of two MCH, one 300 bedded hospital and seven DH included in the sample size. At the level of MCH 2-Associate Professor, 2-Assistant Professor, having post graduation degree in Transfusion Medicine was working. One consultant holding post graduation degree looking after the blood bank services at district level. The number of MO, Lab Technician, Lab Assistant were 12, 22 and 02 accordingly. All the Lab. Tech. working in blood bank passed the 3 years diploma course.

#### **Table No. - 5**

##### **Type of personnel working in the private sector blood bank with their qualification:**

The total number of personnel working in the private blood banks was of 15 types. Among them 3 Prof., one Assoc. Prof. having post graduation degree in transfusion medicine was working at private medical college hospital. The number of Consultant and In-charge of blood bank having post graduation degree were 2 and 1 accordingly. The total number of working Lab Tech. were 30 and among them, only 11 passed 3 years diploma course. One Hon. director working in a non profit organization also classified in the post graduation group. The number of Lab Attendant, Manager, Supervisor, Receptionist, Field representative, Nurse, MLSS and Office Assistant were 16, 02, 01, 01, 01, 02, 01 and 02 accordingly.

#### **Table No.- 6**

##### **Training need of the personnel working in the public blood banks:**

The training need of the personnel working in the public blood banks was ascertained at two levels namely MCH and DH with 300-bedded general hospital. The list of training need of MCH was not so long. They pointed some important areas where they need training and the areas were blood screening, coombs test, Community awareness, Donor retention, CPR and Antibody titre. The respondents were Medical Officer and Lab. Technician. At the district level hospital the respondent were also Medical Officers and Lab. technicians. They wanted training in the following areas like Blood screening and Cross matching, Quality control, Safety precaution, Antibody titre, Blood collection and donor selection, Cell separator operation, ELISA. Cryoprecipitate, Fresh frozen plasma, Community awareness, Record keeping, BTM and Equipment maintenance.

### ***Table No. - 7***

#### **Training need of the personnel working in the private blood banks:**

The assessment of the training need for the personnel working in the private blood banks were done according to type namely Private medical college hospital, Non-profit organization including National heart foundation and other private blood banks. The Medical Technologist of private MCH wanted training on SBTP and ELISA method. The MO and M.T of non-profit organization including National Heart Foundation mentioned the following areas for training, ELISA method, SBTP, Donor selection and blood screening, Communication, coombs test, Management of SBT, Lab Technique and Refreshers training on SBT. In the last group i.e. other private blood banks, the respondent were mainly Lab Tech. having different type of qualification. They wanted training on Donor selection with blood screening, Blood transfusion management, Lab safety, Lab management, Coombs test and Comprehensive training on SBT. The supporting staff of the private blood banks wanted training on general aspect of the blood transfusion.

### ***Table No. 8***

#### **Type of service delivery available in the public and private blood banks:**

The blood screening services like HbsAg, HIV, HCV, VDRL, and MP screening were available 100.00% in all Public blood Banks but in the private sector it was 100.00%, 94.11%, 82.35%, 94.11% and 35.30% accordingly. The facility for cross matching and ABO grouping and typing were available 100% in the both sector blood banks. The facility for direct coombs test was not available in 80.00% of the public blood banks and 82.35% in the private blood banks. The status of non availability of service for indirect coombs test was 80.00% and 76.48% accordingly in the public and private blood banks. The facilities for antibody detection, Antibody titre and Rhesus factor in the public blood banks were 10%, 10%, 20% and in the private blood bank the percentage was 5.89%, 5.89% and 11.76% accordingly. The investigation facility like Rhesus genotype and phenotype, Haemolysin test and ABH secretor status was Nil in the public blood banks but in the private blood banks the status was 5.89%, 11.76% and 5.89% accordingly. The auto antibody detection and HLA/Tissue typing facility in public blood bank was Nil but only 5.89% of private blood banks having only the facility of auto antibody detection.

**Table No. 9.**

**Status of the quality control system**

The activities of the quality control system like identification of blood sample with documentation, recording of blood sample collection with date and recording of blood sample examination with date were done properly in 70.00%, 100%, 60% of the public blood banks and the status of those activities in the private blood banks were 47.06%, 41.18% and 41.18% accordingly. Not done at all status of those activities was remaining 5.88%, 5.88% and 5.88% of the private blood banks but not done at all status of the same activities within the public blood banks were nil. Recording of reagent in respect of batch no and date of expiry, none of the public blood banks was done properly but 35.30% of private blood banks did properly. The recording of supervision, temperature monitoring was done properly in 20.00% and 50.00% of the public blood banks but in the private blood banks it was 35.30% and 29.41% accordingly. The safe disposal of infected blood with recording was practiced properly only in 10% of the public blood banks but it was 29.41% in private blood banks.

**Table No. 10**

**Status of the safety measures maintained in the blood banks of public and private sector**

The activities like Wearing apron, Use of gloves, Needle recapping, Daily cleaning and Hand washing were done properly only 20%, 30%, 20%, 30% and 40% accordingly in the public blood banks and the same activities in percentage were done properly only 35.29%, 35.29%, 35.30%, 29.42% and 47.06% in the private blood banks. The mentioned activities were not practiced at all 10.00% (wearing apron), 10% (needle recapping), 20% (daily cleaning) and 10% (hand washing) of the public blood banks. On the other hand in the private blood banks the percentages of those statuses were 47.06%, 23.52%, 23.52%, and 17.65%. The waste management activities like disposal of general waste, non-infected clinical waste, infected clinical waste and liquid waste were not done properly 90% (each area) for public blood banks. On the other hand in the private blood banks the same status was 76.47%, for each mentioned area.



**Table No. 11**

**Blood Transfusion management activities of public and private blood banks**

Under the broad headline Blood donor recruitment, the status of visual assessment, history taking, medical examination and lab investigation was done properly in 90% for each area in the public blood banks and in the private, blood banks the percentage of done properly for those activities were 35.29%, 41.18%, 35.29% and 35.29% accordingly. The percentage of the status done properly for blood bag preservation, temperature monitoring and cold chain was 90% 70% and 100% in the public blood banks and the percentage of the status done properly of the private blood banks for the mentioned areas were 35.29%, 41.18% and 41.18% accordingly.

**Table No. 12**

**Basic equipment / instrument status of the public and private blood banks:**

The following equipment / instrument like Bench top centrifuge, Refrigerator, Deep freezer, Light box on white tile, Water bath and saline container were available 100%, 100%, 50%, 60%, 60%, 80% accordingly in the public blood banks and the status of the availability of those equipment/instrument in the private blood banks were 100%, 82.35%, 41.18%, 29.41% 35.29%, 35.29%. The availability of Thermometer, Pasteur pipette, Glass tube for indirect anti-globulin test, water proof marker, Hand lens, Microscope, Weight machine and Hot air oven were 80%, 90%, 100%, 90%, 70%, 100% and 90% accordingly. The availability of those item in the private blood banks were 35.29%, 35.29%, 35.29%, 35.29%, 35.29%, 70.59%, 29.41%, 52.94% and 70.59% accordingly.

**Table No. 13**

**Structured supervision status of the public and private blood banks:**

The existence of the structured supervision by the authority was present 100% in MCH including 300-bedded general hospital and 57.14% in respect of District Hospital. 83.33% of the private blood banks do not have any visible supervision but on the other hand 100% visible supervision was marked in private MCH, non-profit organization including National Heart Foundation.

**Table No. 14**

**Source of blood donor in the public and private blood banks:**

The sources were mainly classified in to 3 groups namely relative, volunteer and professional. The percentage of relative, volunteer and professional blood donor were 58.73%, 7.28%, and 33.96% in MCH and 63.30%, 33.00% and 3.70% in the District Hospital blood banks. The percentage of professional donor was 30.29% in other private blood banks but totally absent in private MCH, Non profit NGO and National Heart Foundation. The percentage of voluntary donor was the highest 97.50% in non-profit NGO blood banks but 05.00%, 40.00% and 9.63% in private MCH, National Heart Foundation and other private blood banks accordingly. The private MCH having the highest 95% of relative blood donor but the percentage in non-profit NGO, National Heart Foundation and other private blood banks were 2.5%, 60.00%, and 60.08% accordingly.

**Table No. 15**

**Status of Donor list, Retention of Donor registration card, and campaign for voluntary blood donation in both public and private blood banks**

The donor lists were available 90% in the public blood banks, but in the private blood banks it was only 17.64%. The status of the retention of donor registration card was 70% in the public blood banks but it was 17.64% only in the private blood banks. The campaign program for encouraging blood donation was 11.77% only in the private blood banks but on the other hand it was 70% in public blood banks.

**Table No. 16**

**Wastage of blood according to public and private blood banks**

In the private blood banks the information of wastage of blood was only available in 09 blood banks i.e. 52.94% and not available in 8 private blood banks i.e. 47.06%. On the other hand the information was available only in the 50.00% of the public blood bank sample size. Among the available information the highest percentage 100% of public blood banks experienced 2% wastage of blood. On the other hand the highest percentage 77.78% of private blood banks also experienced 2% wastage of blood. The rest no. private blood banks 11.11% and 11.11% experienced 3-5% and 7%-10% wastage of blood.

**Table No. 17**

**a) Users fees charge for private blood banks**

User fees charge for one bag of blood in the private blood banks:

29.41% of the private blood banks use to take Tk. 400/- for one bag of blood, 35.30% are taking Tk. 400 – 500/-, 29.41% are taking Tk. 500 – 600/- and the rest 5.88% more than Tk. 600/-.

**b) User fees charge for blood screening**

Among the total sample, 04 private blood banks are taking Tk. 450, 100, 1350 and 400 as a whole for screening of 5 diseases. One private blood bank does not take any separate charge for blood screening but use to do only VDRL and HbsAg screening test. Rest of the private blood banks use to take up to Tk. 250/- (91.67%) and up to Tk. 350/- (8.33%) for HbsAg. The highest percentage, 41.67% private blood banks are taking Tk. up to 250/- for HCV screening, 16.67% and 8.33% also are taking Tk. up to 450/- and up to 350/- accordingly. For HIV screening the highest percentage (41.67%) are taking Tk. upto 250/- and the rest 33.33% and 25% are taking Tk. up to 350/- and up to Tk. 450/- accordingly. 91.67% of the blood banks are taking Tk. up to 150/- and the rest 8.33% are taking Tk. up to 250/- for RPR. 33.33% of the blood bank were non-responsible in case of HCV screening.

**Table No. 18**

**Availability status of reagent for blood grouping and blood screening in public and private blood banks**

The shortage of supply for the reagent, Anti-A, Anti-B, Anti-D, were 20%, 20%, and 20% in the public blood banks and simultaneously the shortage for those reagent in the private blood banks were Nil., 5.89% and 5.89%. The status of proper supply of the reagent for 5 disease screening in the public blood banks were HBV (90.00%), HCV (80.00%) HIV (90%), Syphilis (90%), Malaria (100%) but on the other hand the status for the private blood banks were 82.35%, 41.18%, 64.70%, 82.35% and 41.18% accordingly for the mentioned reagent.

**Table No. 19**

**Findings of document review available in public and private blood banks**

The highest percentage of document maintained properly in public blood banks for Investigation form, Patient register, Blood stock register and Cross match form were 60.00% in each type of document but on the other hand it was 35.29%, 35.29%, 17.64% and 47.06% accordingly in the private blood banks. The percentage of proper record keeping in respect of Blood requisition form, Donor assessment form, Blood grouping register for patient and donor, Blood screening register, Cross match register and Blood supply register were 50.00%, 40.00%, 40.00%, 50.00%, 40.00%, 50.00%, 50.00% accordingly and the scenario of those area in the private blood centers were 47.06%, 29.41%, 35.29%, 35.29%, 17.64%, 23.53%, 17.64% accordingly. The major areas in the private blood banks where the document not maintained were Blood donor assessment record (47.05%), Screening register (52.94%), Cross match register (47.05%), Blood supply register (58.83%) and Blood stock register (58.83%) and the percentage in those areas of the public blood banks were 10.00% 10.00%, 10.00%, 20.00%, and 10.00% accordingly. The partial status were mostly marked in 7 areas of the public blood bank namely Blood requisition form (40.00%), Blood donor form (50.00%), Cross match report form (40.00%), Blood grouping register form for patient (50.00%), Blood grouping register form for donor (40.00%), Screening register (50.00%), and Cross match register (40.00%), but in the private blood centers the percentage were 29.41%, 23.53%, 29.41%, 29.42%, 29.42%, 29.42% and 29.42% accordingly.

## **Discussion:**

Though the review was carried on a small sample of private and public sector blood banks yet the results of this review reflect, the present scenario of the operating private and public blood banks. It also provides us a comparison between the private sector (un-regulatory) and public sector (regulatory) blood banks in respect of their capacity. Data for the study were collected during the period of 18-05-04 to 23-07-04. The total numbers of public blood banks included in the sample were ten and among them two are situated at MCH, one at 300-bedded general hospital and rest at district hospitals. On the other hand the total numbers of private blood banks were 17 in the sample and among them two are situated at private medical college hospital and the rest are 2 non profit and 13 are other private blood banks situated in DCC. The blood banks situated at Red Crescent and Quantum Foundation considered as non-profit organization.

The operating blood banks of the public sector at district hospital level operating as a part of hospital and not operating independently. Among the two non profit blood banks, one is operating as only blood bank but the other is attached with pathological lab. The private sector blood banks operating modality is different from the public sector, 26.67% are operating as only blood bank, 26.67% are attached with hospital and the rest 46.66% are operating with pathological laboratories (Table No.-1).

The requisite facilities to run a blood bank are very important for providing services especially quality service. Infrastructural facility is one of the most important aspects. Separate reception room, blood collection room, office room and donor waiting room were present 30.00%, 50.00%, 40.00% and 50.00% accordingly in the public sector blood banks. The availability of those facilities in the private blood banks was 41.18%, 41.18%, 29.41% and 29.41%. The existences of donor waiting room were marked more in the public blood banks. The major difference between the 2-sector blood banks remains in the lab facility and 100% public hospitals having the lab facility but it was only 41.18% in the private sector. This difference is a major threat for upholding the quality service in the private sector blood banks. There is no govt. guideline available at present which can guide on the requisite minimum infrastructural facility to run a blood bank especially in the private sector (Table No. 02)

In addition to the infrastructural facility, some other facilities like proper ventilation, proper lighting, water supply with wash basin and patient toilet are very much important factor

for creating healthy and minimum environment for the patient / client. The scenario of those facilities was poor in the private blood banks and the percentages of availability were 41.18%, 47.06%, 29.41% and 41.18% accordingly. The mentioned facilities were available 100% in the public blood banks except water supply with wash basin facility and the percentage was 90% i.e. one public blood bank does not have the mentioned facility. The scenario prevailing in the private sector blood banks are not satisfactory because of the non-existence of regulatory system. The owners of the private sector blood banks are focusing more in the commercial side rather than the service quality (Table No. 03).

The strength and category of the personnel working in different type of blood banks was not same. Among the public blood banks, 4 doctors having post graduation degree in blood transfusion medicine were working in the blood bank of 2 MCH as Associate Professor and Asstt Professor. The total number of Medical Officer and Medical Technologist working in 2-MCH, one 300-bedded general hospital and 7-DH were 12 and 22 accordingly. The EMO of Govt. MCH also working in the blood bank to ensure 24 hours service and the number was two. The Medical Technologist working in the public blood banks were 3 years Diploma holder. The staff strength working in the different categories of blood bank in not comfortable in comparison to work load and this type of staff strength can not ensure 24 hours service for providing safe blood especially in emergency situation. In some hospital, pathologist working as in-charge of blood bank and the lab technologist is working in the pathology, also working in the blood bank. So to ensure two important aspect, quality and 24 hours service is a difficult task for the hospital authority. So the creation of new post is necessary for improving the situation (Table No. 4).

Types of personnel working in the private sector blood banks were different from the public sector blood banks. The categories of personnel were 16 in the private blood banks in comparison to 8 categories of the public blood banks. The post like Manager, Supervisor, Field Representative, Nurse, Director, and Office Assistant does not exist in the public sector. The private blood banks except blood banks in 2 private Medical College Hospitals, National Heart Foundation and 2 Non-profit organizations, operated mainly by Lab Technician and Lab Attendant. Among the Lab Technicians working in the private blood banks only 11 Lab Technician passed 3 years Diploma course and the rest 19 does not have any diploma. Their qualification ranges from SSC to graduation. The qualification of the lab attendant also ranges from masters to below SSC and the total number was 16. The major percentages of blood banks were running with no-qualified personnel because of the non-application of passed blood transfusion law. The blood screening qualities were not maintained properly in the private blood

bank due to lack of qualified personnel. The major percentage of private blood banks owner are more interested to earn money rather ensuring quality (Table no- 5).

The Training need of the public blood banks personnel was assed mainly from the medical officer and lab technician working in the public blood banks. The numbers of topics were few for the personnel working in the MCH blood bank but the list of topics were more for the personnel working in the district hospitals. Both the respondent type covers all the important area in relation to safe blood transfusion. The difference on training need may be due to exposure of on-job training status. The training need assessment of the personnel working in public sector is an important activity for developing capacity but not done regularly and without training need assessment the proper capacity development is not possible. The major topics mentioned by the both group were blood screening, coombs test, Quality control, cross matching antibody titre etc. (Table no. 6).

In the private blood banks the training need assessment of the personnel were done on the basis of information collected from medical officer, lab technician, lab attendant and also other categories of personnel. The topics which were mentioned by the personnel of private blood banks as their training need more or less similar with the public hospitals blood bank personnel. In addition to that they mentioned some new areas like comprehensive training on S.B.T, all type of training related to SBT, general aspect of the blood transfusion and lab management. The topic general aspect of the blood transfusion was mentioned by the generalist working in different position of the private blood banks. The striking feature was that 2 lab technicians opined that no training is required because they know every thing about safe blood transfusion. At present no system exists for providing training of the personnel working in the private blood banks and also no initiative was undertaken for regular training need assessment (Table no. 7).

The comparison findings of the type of service delivery available between public and private blood banks focused some important information. Although 5 disease screening (HbSAg, HCV, HIV, VDRL and MP) is mandatory for ensuring safe blood but HCV, HIV, MP and VDRL screening service were not available 17.65%, 5.89%, 64.70% and 5.89% respectively in the private blood banks but the mentioned services were available 100% in public blood banks. The ABO grouping and Rh typing, cross matching services were available in the both type of blood banks. The performing status of some test like direct and indirect coombs test, antibody detection, antibody titre and rhesus factor more or less similar in the both type of blood banks.

The data were collected according to the information provided by the service providers and not by observing performance. So some deviation may exist about the actual scenario (Table no. 8).

Quality Control is the inspection system, which involves specific actions performed to monitor the effectiveness of the system. In the quality control system internal quality control always focuses a set of procedure under taken by the staff of laboratory for continuous assessment<sup>13</sup>. During the reviewing of the quality control system some important activities were considered. The reviewing was done on the basis of 3 statuses namely done properly, not done properly and not done at all for the both sector blood banks. Identification of blood sample with documentation was done 70% properly in the public blood banks and the status not done at all was nil. On the other hand 47.06% of the private blood banks were practicing properly. The status recordings of blood samples collection with date were done 100% properly in the public blood banks but it was only 41.18% in the private blood banks. Recording of reagent in respect of product no, batch no and data of expiry was not done properly in 100% public institution. On the other hand the percentage of done properly was 35.30% and not done at all 17.60% in the private blood banks. The documentation of supervision in the public blood banks were poor and the status of done properly was only 20% in comparison to 35.30% of the private blood banks. The scenario of the not done at all status in respect of recording of supervision, temperature monitoring, safe disposal of waste and proper examination of the used collaboration were 17.64%, 17.64% and 23.52% accordingly in the private blood banks but on the other hand it was zero percentage for all public blood banks. The safe disposal of infected blood with recording was not done properly in 90% of the public blood banks because of the improper knowledge, skill and support. Basically the scenario of private MCH, and Non-profit NGO Hospitals blood banks were more or less good in respect of quality control but the scenario of the rest was poor. The opportunity for improving the quality control system in the public sector blood banks still remains but not improving because of the poor supervision and monitoring. A strong accountability frame work can improve the situation (Table No 09).

Safety measures for all categories of staff working in the blood banks are highly essential. Staff working in the blood transfusion department must be educated and motivated to follow universal safety precaution. Necessary training and facilities need to develop to enable staff to practice safety precaution. The safety measure practiced in the public and private blood banks were reviewed on the basis of three statuses i.e. done properly, not done properly and not done at all. The thing that were reviewed are wearing apron, use of gloves, needle recapping, daily cleaning with disinfectant, hand washing, visitor control, restriction of food and smoking.



The status of not done properly were marked more in the public blood banks in comparison to private blood banks. The performance, status not done at all for the said areas were more marked in the private blood banks in comparison to public blood banks. The service providers of the public blood banks were provided training but not practicing because of the lack of initiation and also weak supervision and monitoring. The service providers of the private blood banks were not properly trained on safety precaution but practicing in good percentage. This difference may be due to the small sample size but in case of larger sample size the result would have been different. The reviewing of lab waste disposal was done on the four areas namely general waste, non infected clinical waste, infected clinical waste and liquid waste. The status of not done properly for the public blood banks in those 4 areas were 90.00% and on the other hand it was 76.47% for the private blood banks in those area. The difference of the findings does not have any significance. The standard clinical waste management system as a whole yet to develop in the different categories of hospitals as a whole and those finding in the blood banks are the reflection of present situation (Table No. 10).

Under the blood transfusion management activities the two major areas, blood donor recruitment and preservation of blood bag were reviewed in the public and private blood banks on the basis of 3-status. In the blood donor recruitment headline four areas, visual assessment, history taking, medical examination and lab investigation were examined on the basis of done properly, not done properly and not done at all. Except the medical examination all the mentioned 3 areas achieved the status done properly 90.00% and the medical examination was only 80.00% in the public blood banks. On the other hand the percentages were 35.29%, 41.18%, 35.29% and 35.29% for the said areas of the private blood banks. The private blood banks depend mostly on the non qualified lab technician and as a result the blood donor recruitment activities standard was not followed properly. The activities under the headline, preservation of blood bag also is a matter of concern in the private blood banks sector because proper blood preservation, temp monitoring and cold chain were maintained properly only 35.29%, 41.18% and 41.18% accordingly. The negligency also was marked in the public blood banks in those areas but still the status of done properly were 90.00%, 70.00% and 100% accordingly. In the private blood banks the cold chain for blood bags were not maintained at all in 11.76% i.e. in 2 blood banks which is a serious concern because the stewardship roles in this respect goes to MOH&FW and DGHS (Table No. 11).

The safe blood transfusion program supplied some basic equipment to 97 centres for providing safe blood. The comparisons were done between the public and private blood banks

on the basis of that equipment list <sup>10</sup>. Some important equipment like Refrigerator, Deep freezer, Water bath, Weight machine and hot air oven were not found during the visit of the private blood banks and non availability percentage were 17.65%, 58.82%, 64.71%, 47.06% and 29.41% accordingly. The owners of the private blood banks were more interested to earn money with minimum establishment cost and thereby compromising the quality (Table No. 12).

The result of the structured supervision status of public and private blood banks were grouped as Govt. MCH and 300 bed general hospital, District Hospital, Private MCH and Non profit organization including Heart Foundation and other private blood banks. The supervision status found good in Govt. MCH, 300-bedded general hospital, private MCH, National heart foundation and non-profit blood banks but poor in district hospital level. 83.33% i.e. the majority of the other private blood banks group, supervision status was poor and it indicates clearly that actually where we need intervention. (Table No. 13).

Voluntary Non-Remunerated Blood Donation (VNRD) has been universally shown to be the cornerstone of safe blood <sup>6</sup>. In the South Asian countries especially in India and Bangladesh the percentage of donation through VNRD is still having low percentage. The authority of SBTP prepared a document for their OP projecting trend of blood source of different public blood banks <sup>7</sup>. They have shown that the percentage of professional donor declining from 70% to 18% and also increases trend of voluntary and relative donor from 10% - 31% and 20% - 53% in comparison to previous time <sup>7</sup>. The source of blood collection from relative, volunteer and professional was 58.74%, 7.29% and 33.97% in the govt. medical college blood banks. The status of professional donor was high in comparison to the statement of the SBTP. The reason may be because of the small sample size and location. The source of blood collection in district hospitals blood banks were 63.30%, 33.00% and 03.70% in respect of relative, volunteer and professional. The percentage of professional donor was low in comparison to SBTP document may be due to small sample size and location i.e. all the DH which were included in the sample located outside the Dhaka City. The status of the professional donor was nil in private MCH, Non-profit NGO and National Heart Foundation but 30.29% in other private blood banks which was also high. The first step towards blood safety is to encourage blood donation that are voluntary, non-remunerated and obtained from low risk and regular donor. So the effort needs to continue for encouragement of the voluntary blood donation (Table No. 14).

The donor list which is necessary for facilitating voluntary blood donation was present in 90% of the public blood banks but on the other hand in 82.36% of the private blood banks, the

list was not available. 70% of the public blood banks were maintaining donor registration card but it was only 17.64% in the private blood banks. The campaign program for blood donation was initiated in 70% of public blood banks but the percentage in private blood banks was 11.77% only. Some activities are necessary to ensure safe and regular blood donation. Among the activities, education and motivation campaign to recruit voluntary blood donor and development of system to retain voluntary and non-remunerated donors are always considered as important activities. The private blood banks authority is not so much concerned for the voluntary blood donation rather more interested for the commercial values. The prevailing scenario in the private sector blood banks in relation to above mentioned activities were not satisfactory (Table No. 15).

The information regarding wastage of blood was available in the 50% of public blood banks and 52.94% of the private blood banks. The picture of the both sector were more or less similar. 77.78% of the private blood banks (according to available information) experienced 0-2% of blood wastage and the same percentage of wastage was also experienced by 100% (according to the available information) of the public blood banks. Whatever may the percentage of the blood wastage it always need to be addressed because blood is very much valuable for saving the life of patient. The national data is required to assess the wastage of blood for future program management (Table No 16).

Ministry of Health and Family Welfare approved and circulated a bylaw in respect of utilization of public blood banks users-fees<sup>12</sup>. There is no provision of user fees in the bylaws for grouping, cross matching including other screening for the patient admitted in the ward except 100 Tk only for a bag of blood. But for the private patient and the patient admitted in the hospital cabin have to pay as user fees according to a chart for different type of examination. So, no variation observed about the amount of user fees in the public blood banks but variation present in the private blood bank. 35.30% of private blood banks are taking Tk. 400-500/- for one bag of blood. Other private blood banks are taking Tk. up to 400/- (29.41%), Tk. 500-600/- (29.41%) and only one private blood bank is taking more than Tk. 600/-. The variation was also observed about taking user fees for different type of screening. Four private blood centres use to take screening charge as a whole for 5 diseases screening and the amount were Tk. 450/-, Tk. 100/-, Tk. 1350/- and Tk. 400/-. One blood centre does not take any money separately for screening charge but they use to do only VDRL and HbSAg screening. 91.67% of the blood banks are taking Tk up to 250/- for HbSAg screening and 8.33% taking upto Tk. 350/-. The highest percentage 41.67%, of the blood centre are taking Tk. up to 250/- for HCV and 16.67%

are taking Tk. upto 450/-. For the HIV screening the highest percentage 41.67% taken Tk. up to 250/- but 25% are taking Tk. upto 450/-. The amount of money are taking for RPR by the blood centre are Tk. upto 150/- (91.67%) and upto 250/- (8.33%). There is no regulatory mechanism existing for controlling the user fees of the private blood banks, so the variation remains. The pricing of service especially in the private sector should depend upon not only the type of service delivery but also the quality and which is a neglected one (Table No.17-a, b)

After introduction of the safe blood transfusion program there is a system to supply screening reagent of 5 diseases to enlisted 97 blood centres. The supply of screening reagent depends upon the release of fund and a bit lengthy procedure also. Simultaneously there is a provision in the bylaws for purchasing of screening reagent from user fees fund. In spite of that small percentage of public blood banks experienced shortage of supply for all kind of screening reagents and it ranges from 10-20%. But in the private blood banks the shortage of screening reagent were marked for HCV (58.82%), HIV (35.30%) and Malaria (58.82%). The public blood banks authority gave statement during review that the shortage of supply they experienced only for a short period of time. The statement from the private blood banks service providers / authority was not clear. Probably due to high price of HCV and HIV screening reagent they were not interested to purchase and awareness properly not developed for MP screening. Screening of 5 diseases although the vital aspect but due to lack of regulatory mechanism it is not followed strictly in the private blood banks (Table No. 18).

The documentation of the public and private blood banks both was not satisfactory because any of the register and form were not maintained properly. The public blood banks service providers were provided specific register, form and guide line, even than the performance was not satisfactory. 60% of public blood banks maintained correctly, cross match report form, request investigation form, patient register and blood stock register. On the other hand 47.06%, 35.29%, 35.29%, 17.64% of the private blood banks maintained the mentioned register/form accordingly. Some of the document which is very much important to run a blood bank but not maintained at all in the private blood banks. Blood donor assessment form, Screening register, Cross match register, Blood supply register and blood stock register were not maintained at all in 47.06%, 52.94%, 47.06%, 58.83%, 58.83% of the private blood banks. Although proper monitoring of the record keeping is a vital issue for a blood transfusion management centre but neglected in the public blood banks and also in the private blood banks (Table No.- 19).

## Recommendation

01. Development of structured monitoring and supervision system for the public blood banks performance.
02. Strengthening of the accountability frame work for the performance of the both regulated and unregulated blood banks.
03. Process need to develop for continuous capacity development of the public blood bank service providers and also for the private blood bank service providers.
04. Creation of post according to need in the public blood banks for ensuring 24 hours service.
05. Proper application of safe blood transfusion law including introduction of the licensing system for the private blood banks.
06. Proper staffing with required skill, requisite infrastructure and facility, proper equipment etc. should be prerequisite for giving license and needs to be incorporated in the licensing system.
07. Uniformity of service pricing for the private blood banks.
08. One survey need to conduct only for reviewing the private sector blood banks capacity in Bangladesh having big sample size.
09. MIS need to establish not only for public sector blood banks but also for private sector blood banks.
10. Campaign need to initiate for voluntary blood donation from private blood banks in in addition to government institution.
11. Development of system for regular replacement of the equipment according to the need of the public blood banks.
12. Quality control system and safety measure as a whole need to address meticulously for the both sector blood banks.
13. Regular training need assessment system need to introduce for the service providers of private and public blood banks.
14. Maintenance of the document at different level public blood banks needs to address properly by the concerned authority of national and local level.
15. National plan should be developed for improving infrastructural and other facilities at all level of public blood banks.

**Tables:**

**Table No. 01**

*Type and Number of Institution (Category wise) where review conducted*

Type of Organization	Total	Category of institution					
		Only blood bank		Attached with hospital		Attached with path Lab.	
		Nos.	%	Nos.	%	Nos.	%
Regulated Blood Banks (Public Sector)	10	Nil.	Nil.	10	100%	--	--
Un-regulated Blood Banks (Private Sector)							
a) Private MCH, National Heart Foundation and other private blood banks	15	04	26.67%	04	26.67%	07	46.66%
b) NGO / Non profit Organization	02	01	50%	--	--	01	50%
	<b>27</b>	<b>05</b>		<b>14</b>		<b>08</b>	

**Table No. 2*****Type of major facilities (infrastructural) in public and private blood banks***

Sl. No.	Type of facilities	Public Blood Bank		Private Blood Bank		Remarks
		Facility Available		Facility Available		
		Yes	No.	Yes	No.	
1.	Separate reception room	03 (30.00%)	07 (70.00%)	07 (41.18%)	10 (58.82%)	
2.	Separate Blood collection room	05 (50.00%)	05 (50.00%)	07 (41.18%)	10 (58.82%)	
3.	Separate office room	04 (40.00%)	06 (60.00%)	05 (29.41%)	12 (70.59%)	
4.	Donor waiting room with sitting arrangement	05 (50.00%)	05 (50.00%)	05 (29.41%)	12 (70.59%)	
5.	Lab. Facility for examination with preservation of blood bag.	10 (100%)	Nil.	07 (41.18%)	10 (58.82%)	

**Table No. 3*****Type of other facilities in the public and private blood banks:***

Sl. No.	Type of facilities	Public Blood Banks		Private Blood Banks		Remarks
		Facility Available		Facility Available		
		Yes	No.	Yes	No.	
1.	Proper ventilation	10 (100%)	Nil	07 (41.18%)	10 (58.82%)	
2.	Proper lighting	10 (100%)	Nil	08 (47.06%)	09 (52.94%)	
3.	Air condition of the lab	02 (20%)	08 (80%)	05 (29.41%)	12 (70.59%)	
4.	Water supply with wash basin	09 (90.00%)	01 (10.00%)	05 (29.41%)	12 (70.59%)	
5.	Patient toilet	10 (100%)	Nil.	07 (41.18%)	10 (58.82%)	



**Table No. 4**

*Type of personnel working in the public sector blood banks with their qualification:*

Sl. No.	Type of personnel	MBBS	MBBS with Post Graduation	3 years Diploma	SSC	Below SSC	Remarks
1.	Professor						
2.	Assoc. Professor		02				
3.	Asstt. Professor		02				
4.	Consultant		01				
5.	Pathologist						
6.	Medical Officer	12					
7.	Lab. Tech.			22			
8.	MLSS/Ward boy					01	
9.	EMO	02					
10.	Lab Assistant				01	01	
	<b>Total :</b>	<b>14</b>	<b>05</b>	<b>22</b>	<b>01</b>	<b>02</b>	

\* EMO's are involved for ensuring the service 24 hours.

**Table No. 5**

***Type of personnel working in the private sector blood banks with their qualification:***

Sl. No	Type personnel	Education related to medical science			General Education					Remarks
		MBBS	MBBS with Post Graduation	3 years Diploma	Masters	Graduation	HSC	SSC	Below SSC	
1.	Professor		03							
2.	Assoc. Professor		01							
3.	Asstt. Professor		Nil.							Asstt. Prof.- working part time as consultant
4.	Consultant		02							
5.	In-charge		01							
6.	Medical Officer BT	10								
7.	Lab. Tech.			11	Nil.	04	10	05	Nil.	
8.	Lab Attendant				02	01	05	07	01	
9.	Manager						01	01		
10.	Supervisor					01				
11.	Receptionist						01			
12.	Field representative						01			
13.	Nurse			02						
14.	Director		01							Associate Prof. – BSMMU working as honorary service
15.	MLSS/Ward boy								01	
16.	Office Assistant						02			

**Table No. 6**

***Training need of the personnel working in the public blood banks according to institution***

1.	MCH (02)	Blood screening, Coombs test Community awareness Donor retention CPR Antibody titre
2.	District Hospital and 300-bedded General Hospital	Coombs test, Blood screening, Quality control Universal safety precaution, Antibody titre, Refreshers training on S.B.T, Platelet segregation Blood safety Blood collection and donor selection Cell separator operation. ELISA, Cryoprecipitate Fresh frozen plasma, Lab. safety Community awareness Screening and cross matching Record keeping Blood Transfusion Management Equipment maintenance Transmissible infection diseases prevention.

**Table No. 7*****Training need of the personnel working in the private blood banks***

1.	Private Medical College Hospital	Safe Blood Transfusion Management ELISA
2.	Non profit and National Heart Foundation	ELISA method, S. B. T. P Donor selection and communication All the aspect of SBT Blood screening Lab. technique Refresher training on S. B. T Management of S.B.T Coombs test.
3.	Other Private Blood Banks	Plasma Separation platelet concentration Blood transfusion Management Blood screening Lab. Safety General aspect of the Blood Transfusion Donor Selection with Blood Screening Comprehensive training on S. B. T All type of training related to S. B. T Coombs test Lab. Management
	Special Comment	02 Lab. Tech made special comment that no training is required because they know every thing about safe Blood Transfusion.

**Table No. 8*****Type of service delivery available in the public and private blood banks:***

Sl. No	Type of Service	Public		Private	
		Service Delivery status		Service Delivery status	
		Yes	No	Yes	No
1	ABO grouping and Rh typing	10 (100%)	Nil	17 (100.00%)	Nil
2	Cross Matching	10 (100%)	Nil	17 (100.00%)	Nil
3	Direct Coombs test	02 (20.00%)	08 (80.00%)	03 (17.65%)	14 (82.35%)
4	Indirect Coombs test	02 (20.00%)	08 (80.00%)	04 (23.52%)	13 (76.48%)
5	Antibody Detection	01 (10.00%)	09 (90.00%)	01 (5.89%)	16 (94.11%)
6	Antibody Titre	01 (10.00%)	09 (90.00%)	01 (5.89%)	16 (94.11%)
7	Rhesus factor C/c/D/E/e	02 (20.00%)	08 (80.00%)	02 (11.76%)	15 (88.24%)
8	Rhesus Genotype and phenotype	Nil	10 (100.00%)	01 (5.89%)	16 (94.11%)
9	Haemolysin test	Nil	10 (100.00%)	02 (11.76%)	15 (88.24%)
10	ABH secretor status	Nil	10 (100.00%)	01 (5.89%)	16 (94.11%)
11	Auto antibody	Nil	10 (100.00%)	01 (5.89%)	16 (94.11%)
12	VDRL/RPR	10 (100.00%)	Nil	16 (94.11%)	01 (5.89%)
13	Hbs Ag (Screening)	10 (100.00%)	Nil	17 (100.00%)	Nil
14	HCV	10 (100.00%)	Nil	14 (82.35%)	03 (17.65%)
15	HIV	10 (100.00%)	Nil	16 (94.11%)	01 (5.89%)
16	MP	10 (100.00%)	Nil	06 (35.30%)	11 (64.70%)
18	CMV	01 (10.00%)	09 (90.00%)	01 (5.89%)	16 (94.11%)
19	HLA / Tissue typing	Nil	10 (100.00%)	Nil	17 (100.00%)

**Table No. - 09**

***Status of the Quality control system in public and private blood banks***

Activity to maintain quality	Public Blood Banks			Private Blood Banks		
	Done Properly	Not done properly	Not done at all	Done Properly	Not done properly	Not done at all
Identification of blood sample with documentation	07 (70%)	03 (30%)	-	08 (47.06%)	08 (47.06%)	01 (5.88%)
Recording of blood sample collection with date	10 (100%)	Nil.	-	07 (41.18%)	09 (52.94%)	01 (5.88%)
Recording of blood sample exam with date	06 (60%)	04 (40%)	-	07 (41.18%)	09 (52.94%)	01 (5.88%)
Recording of reagent in respect of product no. batch no and date of expiry	Nil.	10 (100%)	-	06 (35.30%)	08 (47.06%)	03 (17.64%)
Recording of supervision with date	02 (20%)	08 (80%)	-	06 (35.30%)	08 (47.06%)	03 (17.64%)
Temperature monitoring of incubator, water bath and refrigerator	05 (50%)	05 (50%)	-	05 (29.41%)	09 (52.94%)	03 (17.64%)
Safe disposal of infected blood with recording	01 (10%)	09 (90%)	-	05 (29.41%)	09 (52.94%)	03 (17.64%)
Proper exam of the used calibration	08 (80%)	02 (20%)	-	05 (29.41%)	08 (47.06%)	04 (23.52%)

**Table No. 10**

***Status of the Safety measure maintained in the blood banks of Public and Private Sector***

Activity to maintain quality	Public Blood Bank			Private Blood Bank		
	Done Properly	Not done properly	Not done at all	Done Properly	Not done properly	Not done at all
a) Wearing apron	2 (20%)	7 (70%)	1 (10%)	6 (35.29%)	3 (17.65%)	8 (47.06%)
b) Use of gloves	3 (30%)	7 (70%)	NIL	6 (35.29%)	8 (47.06%)	3 (17.65%)
c) Needle recapping	2 (20%)	7 (70%)	1 (10%)	6 (35.30%)	7 (41.18%)	4 (23.52%)
d) Daily cleaning with disinfectant of lab and equipment	3 (30%)	5 (50%)	2 (20%)	5 (29.42%)	8 (47.06%)	4 (23.52%)
e) Hand Washing	4 (40%)	5 (50%)	1 (10%)	8 (47.06%)	6 (35.29%)	3 (17.65%)
f) Visitor Control	3 (30%)	6 (60%)	1 (10%)	8 (47.06%)	6 (35.29%)	3 (17.65%)
g) Restriction of food, smoking in lab	5 (50%)	4 (40%)	1 (10%)	7 (41.18%)	7 (41.18%)	3 (17.64%)
h) <b><u>Disposal of lab waste</u></b>						
i) General waste	1 (10%)	9 (90%)	--	4 (23.53%)	13 (76.47%)	--
ii) Non infected clinical waste disposal	1 (10%)	9 (90%)	--	4 (23.53%)	13 (76.47%)	--
iii) Infected clinical waste disposal	1 (10%)	9 (90%)	--	4 (23.53%)	13 (76.47%)	--
iv) Liquid waste disposal	1 (10%)	9 (90%)	--	4 (23.53%)	13 (76.47%)	--

**Table No. 11**

***Blood Transfusion management activities of different type of blood banks***

Activity to maintain quality	Public Blood Bank			Private Blood Bank		
	Done Properly	Not done properly	Not done at all	Done Properly	Not done properly	Not done at all
<b>a. Blood donor recruitment</b>						
• Visual assessment	09 (90%)	01 (10%)	NIL	06 (35.29%)	11 (64.71%)	NIL
• History taking	09 (90%)	01 (10%)	NIL	07 (41.18%)	10 (58.82%)	NIL
• Medical exam	08 (80%)	02 (20%)	NIL	06 (35.29%)	11 (64.71%)	NIL
• Lab investigation	09 (90%)	01 (10%)	NIL	06 (35.29%)	11 (64.71%)	NIL
<b>b. Preservation of blood bag</b>						
• Blood bag preservation	09 (90%)	01 (10%)	NIL	06 (35.29%)	11 (64.71%)	NIL
• Monitoring of temperature	07 (70%)	03 (30%)	NIL	07 (41.18%)	08 (47.06%)	02 (11.76%)
• Cold chain for blood bag	10 (100%)	Nil.	NIL	07 (41.18%)	08 (47.06%)	02 (11.76%)



**Table No. 12*****Basic Equipment and other logistics status of public and private blood banks***

Name of the equipment and logistics	Public Blood Banks		Private Blood Banks	
	Available	not available	Available	not available
Bench top centrifuge	10 (100%)	Nil.	17 (100%)	Nil.
Refrigerator for storing reagent, ABO cell and sample	10 (100%)	Nil.	14 (82.35%)	03 (17.65%)
Deep freezer for storing serum sample	05 (50%)	05 (50%)	07 (41.18%)	10 (58.82%)
Light box on white tile	06 (60%)	04 (40%)	05 (29.41%)	12 (70.59%)
Water bath at 37 degree centigrade on incubator	06 (60%)	04 (40%)	06 (35.29%)	11 (64.71%)
Containers for saline	08 (80%)	02 (20%)	06 (35.29%)	11 (64.71%)
Plastic wash bottle	08 (80%)	02 (20%)	06 (35.29%)	11 (64.71%)
Thermometer	08 (80%)	02 (20%)	06 (35.29%)	11 (64.71%)
Pasteur pipette	09 (90%)	01 (10%)	06 (35.29%)	11 (64.71%)
Glass tube for indirect anti-globulin test (75 X 12 mm)	10 (100%)	Nil.	06 (35.29%)	11 (64.71%)
Tube for grouping (50 X 7 mm)	10 (100%)	Nil.	06 (35.29%)	11 (64.71%)
Rack for test tubes	10 (100%)	Nil.	10 (58.82%)	07 (41.18%)
Glass microscope slide	10 (100%)	Nil.	17 (100%)	Nil.
Wooden applicator sticks	09 (90%)	01 (10%)	06 (35.29%)	11 (64.71%)
Water proof marker for glass and plastic tube	09 (90%)	01 (10%)	06 (35.29%)	11 (64.71%)
Hand Lens (2 X 5)	07 (70%)	03 (30%)	06 (35.29%)	11 (64.71%)
PH indicator paper	10 (100%)	Nil.	06 (35.29%)	11 (64.71%)
Microscope	10 (100%)	Nil.	05 (29.41%)	12 (70.59%)
Weight Machine	09 (90%)	01 (10%)	09 (52.94%)	08 (47.06%)
Hot air oven	09 (90%)	01 (10%)	12 (70.59%)	05 (29.41%)

**Table No. 13.****Structured Supervision Status of public and private blood banks:**

Sl. No.	Type of Institution	Existence of structured supervision by the authority	
		Yes	No.
1.	MCH and 300 bed General Hospital (Sample 3)	100%	Nil.
2.	District Hospital (Sample 07)	04 (57.14%)	03 (42.86%)
3.	Private MCH and Non-profit organization including Heart Foundation (Sample 05)	05 (100%)	Nil.
4.	Other Private Blood Banks (Sample 12)	02 (16.67%)	10 (83.33%)

**Table No. 14****Source of Blood in the public and private blood banks**

Sl. No.	Type of Institution	Total Sample No.	Source of Blood Collection			Remarks
			Relative	Volunteer	Professional	
1.	Govt. Institute					
	a) MCH	02 (100%)	58.74%	7.29%	33.97%	
	b) DH and one 300 bedded General Hospital	08 (100%)	63.30%	33.00%	03.70%	
2.	Private Institution					
	a) Private MCH	02 (100%)	95.00%	05.00%	Nil.	
	b) Non-profit NGO	02 (100%)	2.5%	97.50%	Nil.	
	c) National Heart Foundation	01 (100%)	60.00%	40.00%	Nil.	
	d) Other Private Blood Banks.	12 (100%)	60.08%	9.63%	30.29%	

**Table No. 15*****Status of donor list, Retention of donor registration card and campaign for blood donation***

Sl. No.	Type of Institution	Sample size	Donor list status		Donor Registration card		Campaign program for blood donation		Remarks
			Yes	No.	Yes	No.	Yes	No.	
1	Public Blood Banks	10 (100%)	90%	10%	70%	30%	70%	30%	
2	Private Blood Banks	17 (100%)	17.64%	82.36%	17.64%	82.36%	11.77%	88.23%	

**Table No. 16*****Wastage of blood according to type of Blood Banks:***

Type of Institution	Information status			Wastage of Blood				
	Sample size	Information available	Information not available	0 - 2%	3% - 5%	5% - 7%	7% - 10%	above 10%
Private Blood Banks	17 (100%)	09 (52.94%)	08 (47.06%)	07 (77.78%)	01 (11.11%)	Nil	01 (11.11%)	NIL
Public Blood Banks	10 (100%)	05 (50.00%)	05 (50.00%)	05 (100%)	Nil	Nil	Nil	NIL

**Table 17*****a) User charge for blood (one bag of blood) in private blood banks***

<b>Sl. No.</b>	<b>Amount of user fees fixed up</b>	<b>percentage of private blood bank</b>	<b>Remarks</b>
a)	Up to Tk. 400.00	05 (29.41%)	
b)	Taka 400.00 to 500.00	06 (35.30%)	
c)	Tk. 500.00 to 600.00	05 (29.41%)	
d)	More than 600.00	01 (5.88%)	

## Table No. 17

### **(b) User fees charge for blood screening of private blood banks**

4 private blood center uses to take blood screening charge as a whole – (5 diseases screening)

Sample no. 1	Tk. 450/-
Sample no. 2	Tk. 100/-
Sample no. 3	Tk. 1350/-
Sample no. 4	Tk. 400/-

One private blood centre use to do only 2 screening test VDRL and HbsAg and are not taking any separate charge for blood screening.

Rest sample size no- 12

Name of screening	up to 150	up to 250	up to 350	up to 450	450+	Remarks
HbsAg	Nil.	11 91.67%	1 8.33%	Nil.	Nil.	
HCV	Nil.	05 41.67%	01 8.33%	02 16.67%	Nil.	non responsive 04 33.33%
HIV	Nil.	05 41.67%	04 33.33%	03 25.00%	Nil.	
RPR	11 91.67%	01 8.33%	Nil.	Nil.	Nil.	

\* MP screening charge not shown because most of the private blood bank are not doing M.P screening.

**Table. 18*****Blood Screening Reagent status of the different type of blood banks***

Sl. No.	Name of the Reagent	Sample No	Shortage detected during visit		Shortage not detected		Remarks
			Govt.	Private	Govt.	Private	
1.	Anti-A		02 (20%)	Nil.	08 (80%)	17 (100%)	
2.	Anti-B		02 (20%)	01 (5.89%)	08 (80%)	16 (94.11%)	
3.	Anti-D		02 (20%)	01 (5.89%)	08 (80%)	16 (94.11%)	
4.	HB-V		01 (10%)	03 (17.65%)	09 (90%)	14 (82.35%)	
5.	HC-V		02 (20%)	10 (58.82%)	08 (80%)	07 (41.18%)	
6.	HIV		01 (10%)	06 (35.30%)	09 (90%)	11 (64.70%)	
7.	Syphilis		01 (10%)	03 (17.65%)	09 (90%)	14 (82.35%)	
8.	Malaria		Nil.	10 (58.82%)	10 (100%)	07 (41.18%)	

**Table.19****Document Review findings of public and private bloods banks:**

Sl. No.	Name of the form and register	Public			Private			Remarks
		Properly	Partial	No.	Properly	Partial	No.	
1.	Blood requisition form	05 (50%)	04 (40%)	01 (10%)	08 (47.06%)	05 (29.41%)	04 (23.53%)	
2.	Official assessment of blood donor	04 (40%)	05 (50%)	01 (10%)	05 (29.41%)	04 (23.53%)	08 (47.06%)	
3.	Cross Match report form	06 (60%)	04 (40%)	Nil.	08 (47.06%)	05 (29.41%)	04 (23.53%)	
4.	Request for investigation form	06 (60%)	02 (20%)	02 (20%)	06 (35.29%)	06 (35.29%)	05 (29.42%)	
5.	Patient registrar	06 (60%)	02 (20%)	02 (20%)	06 (35.29%)	05 (29.41%)	06 (35.29%)	
6.	Blood grouping registrar (Patient)	04 (40%)	05 (50%)	01 (10%)	06 (35.29%)	05 (29.41%)	06 (35.29%)	
7.	Blood grouping registrar (donor)	05 (50%)	04 (40%)	01 (10%)	06 (35.29%)	05 (29.42%)	06 (35.29%)	
8.	Screening registrar	04 (40%)	05 (50%)	01 (10%)	03 (17.64%)	05 (29.42%)	09 (52.94%)	
9.	Cross Match registrar	05 (50%)	04 (40%)	01 (10%)	04 (23.53%)	05 (29.42%)	08 (47.05%)	
10.	Blood supply registrar	05 (50%)	03 (30%)	02 (20%)	03 (17.64%)	04 (23.53%)	10 (58.83%)	
11.	Blood stock registrar	06 (60%)	03 (30%)	01 (10%)	03 (17.64%)	04 (23.53%)	10 (58.83%)	



## References:

1. Strategy for safe blood transfusion: Motivation, Blood safety document, WHO.
2. TAPP document on implementation of Safe Blood Transfusion - 1998.
3. Murad, Safe Blood Transfusion Program in Bangladesh, Oct'01 - Dec'03, working paper (SBTP)
4. M.W. Zaman, Lecture Note on safe blood transfusion in Bangladesh, 2004.
5. Blood Safety, AIDE MEMOIRE for national blood programmes, WHO-2002.
6. Blood Centres in South-East - A status report, WHO - 2002.
7. Operational Plan (July '03 - Dec'03) of SBTP, DGHS
8. Strategy for Safe Blood Transfusion, Blood Safety, WHO - 2004.
9. Article on blood transfusion safety, WHO 2005.
10. Safe Blood Transfusion Module, SBTP, DGHS 2001.
11. Blood Transfusion Law - 2002, Bangladesh gazette, April-2002.
12. Bangladesh blood transfusion fund bylaws, MOH&FW, January 1995.
13. Quality Assurance and quality control, WHO, 1998.

## Annex - I : Questionnaire

### Review of capacity of regulated and unregulated blood bank to provide safe blood

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Interview date: ... ..

**1. Name of the institution / Hospital/ Clinics/ NGO :**  
**Address:**

**2. Type of Organization:** Govt  Non Govt  NGO  Non profit org.

**3. Type of Institution**

a. Only blood bank	<input type="checkbox"/>
b. Attached with hospital/ Clinic	<input type="checkbox"/>
c. Attached with pathological lab	<input type="checkbox"/>

**4. Total number of room-----**

a. Separate Reception room	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Separate blood collection room	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Separate office room	Yes <input type="checkbox"/>	No <input type="checkbox"/>
d. Lab facility for examination with preservation of blood bag	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Donor waiting room with sitting arrangement	Yes <input type="checkbox"/>	No <input type="checkbox"/>
f. If no then what kind of sitting arrangement-----		

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**5. Other facilities**

a. Proper ventilation	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Proper lighting	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Air condition of the lab.	Yes <input type="checkbox"/>	No <input type="checkbox"/>
d. Water supply with wash basin	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Patient toilet	Yes <input type="checkbox"/>	No <input type="checkbox"/>

**6. Manpower status with Qualification**

Category of Manpower	Nos	Qualification and experience

**7. Training need of the Service Provider**

Category of Manpower	Type of training need	Why the training needed

**8. Type of Service delivery offered by the institution**

Category	Available		Reason for Non Available
	Yes	No	
ABO grouping and Rh typing			
Cross Matching			
Direct Coombs test			
Indirect Coombs test			
Antibody detection			
Antibody titre			
Rhesus factor C/c/ D / E/ e			
Rhesus Genotype and phenotype			
Haemolysin test			
ABH Secretor Status			
Auto antibody			
VDRL / RPR			
Hbs Ag ( Screening)			
HCV			
HIV			
CMV			
HLA / Tissue typing			
Others			

## 9. Status of the Quality Control System

Activities to maintain Quality	Done properly	Not done properly	Not done at all	Reason
Identification of blood sample with documentation				
Recording of Blood sample collection with date				
Recording of blood sample exam with date				
Recording of reagent in respect of product no, batch no, and date of expiry				
Recording of supervision with date				
Temperature monitoring of incubator , water bath and refrigerator				
Safe disposal of infected blood with recording				
Proper exam of the used calibration				

## 10. Safety measure maintained in the blood transfusion unit

Name of the activities	Done properly	Not done properly	Not done at all	Remarks
a. Wearing apron				
b. Use of gloves				
c. Needle recapping				
d. Daily cleaning with disinfectant of lab and equipment				
e. Hand washing				
f. Visitor control				
g. Restriction of food, smoking in lab				
h. Disposal of lab waste				
General waste				
Non infected clinical waste				
Infected clinical waste				
Liquid waste				

## 11. Procedural practice

Name of the test/ Screening activities	Done properly	Not done properly	Not available	Remarks
Preparation of normal saline				
Collection of blood sample				
Cell washing and preparation of cell washing				
ABO grouping				
Rhesus typing				
Cross match				
Emergency cross match				
Coombs test				
Preparation of the red cell concentrate				
HIV screening				
HBV				
HCV				
Syphilis				
Malaria				

## 12. Blood transfusion management

Activities	Done properly	Not done properly	Not done at all	Reason
<b>a. Blood donor recruitment</b>				
• Visual assessment				
• History taking				
• Medical exam				
• Lab investigation				
<b>b. Preservation of blood bag</b>				
• Blood bag Preservation				
• Monitoring of temperature				
• Cold chain for blood bag				

### 13. Equipment and logistic state

Name of the equipment and logistic	Available	Not available
Bench top centrifuge		
Refrigerator for storing reagent, ABO cell and sample		
Deep freezer for storing serum sample		
Light box on white tile		
Water bath at 37 degree centigrade on incubator		
Containers for saline		
Plastic wash bottle		
Thermometer		
Pasteur pipette		
Glass tube for indirect anti-globulin test (75 x 12 mm)		
Tube for grouping (50x 7mm)		
Rack for test tubes		
Glass microscope slide		
Wooden applicator sticks		
Waterproof marker for glass and plastic tube		
Hand lens (2x 5)		
PH indicator paper.		
Microscope		
Weight machine		
Grouping rack		
Hot air oven		





**19. Information about wastage of blood**

Available----- Not available-----

If available then percentage-----

**20. Supply status of Reagent**

Name of the reagent	Any shortage supply		Supply shortage time ( Month)
	Yes	No	

**21. Documentation review**

Name of the form and register	Properly maintained	Partially maintained	Not maintained	Remarks
Blood requisition form				
Medical assessment of blood donor form				
Cross match report form				
Request for investigation form				
Patient register				
Blood grouping register (Patient)				
Blood grouping register (Donor)				
Screening register				
Cross match register				
Blood supply register				
Blood stock register				

## **Annex - II : List of person involved in data collection**

1. Dr. W. Zaman, Asstt. Professor, SBT programme
2. Dr. Mir Sayedul Haque, Deputy Director (Hospital-1), DGHS, Mohakhali, Dhaka
3. Dr. Hosneara Begum, Asstt. Professor, SBT.
4. Prof. M. Mosaraf Hossain, Ex-consultant, SBT program.
5. Dr. S.A.J. Md. Musa, DPM (Training), DGHS
6. Dr. Md. Aminul Hasan, Medical Officer (Hospital), DGHS.

## Annex -III : Safe Blood Transfusion Law

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mŸPe |

†kL tgv† tgv†i K t†v†mb (Dc-mŸPe), Dc-wbšĖĶ, evsj vř` k mi Kvi x gj Ÿvj q, XvKv KZĖ gj Z |  
†gv† Awgb R†ei x Avj g, Dc-wbqšĖĶ, evsj vř` k dig I cKvkbv Aw†m,  
†ZRMŸl , XvKv KZĖ cKwKZ |  
(4303)

gj`† UvKv 1.00

evsj vt` k

tMtrU

AwZwi<sup>3</sup> msL`v

KZK KZK cKwkZ

epavi , Gwcj 10,2002

evsj vt` k RvZxq msm`

XvKv,10B Gwcj , 2002/27tk %PĪ ,1408

msm` KZK MnxZ wbgwj wLZ AvBbwU 10B Gwcj , 2002 (27tk %PĪ , 1408Zwi tL i vócwZi mawZ j vf Kwi qvIQ Ges GZØvi v GB AvBbwU mefnvavi tYi AeMwZi Rb` cKvk Ki v hvBtZtQtN

2002mabi 12bs AvBb

wbi vc` i<sup>3</sup> msMh,msi qY Ges ti vMxi t` tn cwi mAvj b e`e`v wqšYKtř cMxZ AvBb

thtnZi wbi vc` i<sup>3</sup> msMh,msi qY Ges ti vMxi t` tn cwi mAvj b e`e`v wqšYKtř weavb Kiv mgxPxb l cřqRbxq

thtnZi GZ`Øvi v wbgj/c AvBb Kiv nBj :N

cġg Aa`vq

cġi wK

- 1| mswq B wkři vavg l cġZB|N(1) GB AvBb wbi vc` i<sup>3</sup> cwi mAvj b AvBb, 2002 bvřg AwfwnZ nBtb|
  - (2) mi Kvi , mi Kvi x tMtrU cġvcb Øvi v thB Zwi L wbaři Y Kwi te tmB Zwi tL GB AvBb KvHki nBte|
- 2| msAvN wel q ev cġnstMi cwi cšx wf bġ/c wKQz bv\_wKřj , GB AvBtbN
  - (K) ðAbbřgv` Z e`w<sup>3</sup> ð A\_° i<sup>3</sup> msMh ev i<sup>3</sup> cwi mAvj tbi Rb` ħKZ thvM`Zvi AwaKKvi x Ges` wqZcġB bb Ggb tKvb e`w<sup>3</sup> ;
  - (L) ðAwbi xwq Z i<sup>3</sup> (Unscreened Blood) ð A\_° tKvb i<sup>3</sup> , i t<sup>3</sup> i Dcv` vb ev i<sup>3</sup> RvZ mvgMġtZ GBWm (AIDS), tncvUvBwUm we (hepatitis B), tncvUvBwUm wm (hepatitis C), wmwclwj m (syphilis), g`vtj wi qv (malaria) BZ`w` i<sup>3</sup> ewwZ ti vtMi RxeYgř nl qv mřtK`ci xřj v ev hvPvB Kiv nq bvB Ggb i<sup>3</sup> , i t<sup>3</sup> i Dcv` vb ev i<sup>3</sup> RvZ mvgMġ;
  - (M) ðAbbřgv` Z cxwZtZ i<sup>3</sup> msMh l cwi mAvj b (Bad ordering blood collection and transfusion) ð ewj tZ řj cxwZtZ i<sup>3</sup> msMh Kiv, mVKřvte i<sup>3</sup> msi qY bv Kiv, mgq DĒxY° i<sup>3</sup> cwi mAvj b Kiv, tKvi tPbb Abmi Y bv Kiv, řj cxwZtZ i<sup>3</sup> cwi mAvj b Kiv ev i<sup>3</sup> cwi mAvj tbi Rb` wea Øvi v wbaři Z Ab`vb` cxwZ ev wqg Abmi Y bv Kwi qv i<sup>3</sup> msMh l cwi mAvj bġK eřvBte;
  - (N) ðKvDwYj ð A\_° GB AvBtbi avi v 4-Gi Øvi v MwVZ RvZxq wbi vc` i<sup>3</sup> cwi mAvj b KvDwYj ;
  - (O) ðřKvi tPbb (Cold chain) ð ewj tZ +2° nBtZ +8° wWMġ tmU tMw Zvcgvġ vq i<sup>3</sup> ev i<sup>3</sup> Dcv` vb msMh, msi qY, enb l e`envi Kvi xi wBKU chš-tcšQvřvřK eřvBte;
  - (P) ðWv<sup>3</sup> vi ð A\_° evsj vt` k řgwřKj l tWUvj KvDwYj KZK ti wRtók b cġB Ab`b Gg.we.we.Gm ev mggvtbi řgwK`vj wWmġvi x e`w<sup>3</sup> ;



**WZxq Aa'vq**

**RvZxq wbi vc` i 3 cwi mAvj b KvDwYj**

- 4| RvZxq wbi vc` i 3 cwi mAvj b KvDwYj | - (1) GB AvBtbi Df k` c' YKf RvZxq wbi vc` i 3 cwi mAvj b KvDwYj bvtg GKwU KvDwYj \_vwKte|
- (2) wbgewYz m`m't i mgstq KvDwYj MvZ nBte, h\_vt
- (K) " " I cwi evi Kj "vY gšYvj tqi " wqZi wbtqWRZ gšx, whwb Bnvi mfvciZI nBteb;
  - (L) mPe, " " I cwi evi Kj "vY gšYvj q, whwb Bnvi mn-mfvciZI nBteb;
  - (M) mi Kvi KZK gtbvxZ wekpe`vj tqi GKRb DcvPvh°
  - (N) tPqvi cvmB, i 3 cwi mAvj b wefvM, eZeÜi tkL gwRe tgmWK`vj BDwbf wmmU;
  - (O) tPqvi g`vb, tUKwbK`vj KwgU, evsj vt` k RvZxq GBWm KwgU;
  - (P) KgvÜ`vU, AvgW tdvtmfm BbóUDU Ad c`\_j Rx;
  - (Q) gnvci Pvj K, mgvR tmev Awa` Bi ;
  - (R) tPqvi g`vb, evsj vt` k ti W wµ tmu tmmvBwU;
  - (S) cwi Pvj K, mKj mi Kvi x tgmWtKj Ktj R nvmcvZvj ;
  - (T) cwi Pvj K, e¶ e`wa BbóUDU I nvmcvZvj ;
  - (U) cwi Pvj K, Rb` " BbóUDU;
  - (V) wefvMxq c`vb, i 3 cwi mAvj b wefvM, mKj mi Kvi x tgmWtKj Ktj R nvmcvZvj ;
  - (W) mfvciZ, evsj vt` k tgmWtKj Gtmwmtqkb;
  - (X) mfvbtb` x, RvZxq gwnj v ms`v;
  - (Y) RvZxq Kwgbvi , evsj vt` k `vDUm;
  - (Z) RvZxq Kwgbvi , evsj vt` k Mvj fm MvBW Gtmwmtqkb;
  - (\_) tRj v Mf Y¶, evsj vt` k ti vUvi x cveij K;
  - (` ) tRj v Mf Y¶, evsj vt` k j vqY Kve BvUvi b`vkbvj ;
  - (a) mi Kvi KZK gtbvxZ i 3 cwi mAvj b wef tq Awf Á GKRb Aa'vcK;
  - (b) mfvciZ, evsj vt` k msev` ms`v (evmm);
  - (c) gnv-cwi Pvj K, " " Awa` Bi , whwb Bnvi m`m` mPeI nBteb|
- (3) KvDwYtj i tKvb gtbvxZ m`m` Zwnvi gtbvbqtb i Zwi L nBtZ `B ermti i Rb` m`m` ct` envj \_vwKteb;
- Zte kZ°\_vtK th, mi Kvi th tKvb mgq Zwnvi gtbvbqtb ewZj Kwi tZ cwi te|
- (4) mi Kvti i Df tk` "¶ i h¶ c` thvtM tKvb gtbvxZ m`m` `xq c` Z`vM Kwi tZ cwi teb|

**5| KvDwYtj i `wqZi I KZ`|- KvDwYtj i `wqZi I KZ` nBte wbgé/c, h\_vt**

- (K) Human Immuno Deficiency Virus(HIV), Hepatitis B Virus (HBV), Hepatitis C Virus (HCV), Malaria Ges Syphilis mn meCkvi i 3 ewnZ ti vM nBtZ gvbe t` ntk i ¶ vi Rb` bxwZgvj v cWqb;
- (L) wbi vc` i 3 msMh, msi ¶ Y I cwi mAvj tbi cxwZ wba¶i Y;
- (M) t`\*Qvq i 3 `vb, `RbtK i 3 `vb Ges it 3 i wewbgtq i 3 `vtb i 3 `vZvt` i DrmwNz Ki Y m¶úwKZ bxwZgvj v cWqb;
- (N) temi Kvi x i 3 cwi mAvj b tK>`wbsqšYi Df tk` bxwZgvj v cWqb;
- (O) i 3 `vZvt` i cwi msL`vb msi ¶ tYi cxwZ wba¶i Y;
- (P) tckv`vi i 3 `vZvt` i i 3 `vtb ch¶qm tg wbi "rmwNzKi Y m¶úwKZ bxwZgvj v cWqb;
- (Q) wefvbte mi Kvi x nvmcvZvtj i i 3 cwi mAvj b tK>`tngn cwi Pvj bvi bxwZgvj v cWqb; Ges
- (R) Dc-avi v (K) nBtZ (Q) chS-ewYz wef qvej x nBtZ DTMZ Ab`vb` Avbpmw½K wef tq mi Kvi tK ci vgk`c¶ vb|

- 6| **KvDwYtj i mf v|** - (1) KvDwYj Dnvi mfvi Kvhc xwZ wbaŋi Y Kwi tZ cwi te|  
 (2) KvDwYtj i mf v mfvcwZ KZK wbaŋi Z mgtq I vtb AbjōZ nBte|  
 (3) mfvcwZ KvDwYtj i mKj mf vq mfvcwZz; Kwi teb Ges Zwnvi Abcw wZtZ KvDwYtj i mn-mfvcwZ mfvcwZz; Kwi teb|  
 (4) KvDwYtj i GK-ZZxqysk m`m` mgštq KvDwYtj i mfvi tKvi vg MwVZ nBte|  
 (5) KvDwYtj i mf vq Dcw`Z m`m`t` i msL`vMwi ō tfvU wmxvš-MjxZ nBte Ges tfvU mgZvi tŋ tĭ mfvcwZz; Kvi x e`w³ i wōZxq ev wbyqK tfvU cō vq tbi ŋ gZv \_wKte|  
 (6) i agvĭ tKvb m`m` ct` kY`Zv ev KvDwYj MVtb ĩ wU \_vKvi Kvi tY KvDwYtj i Kvh° ev Kvhavi v A%ea nBte bv Ges Zrmáútk°tKvb cktĭ Dĭ vcb Ki v hvBte bv|

### ZZxq Aa`vq

**temi Kvi x i³ cwi mĀvj b tK>`¹` vcb, cwi Pvj bv, j vBtmY, BZ`w`**

- 7| **temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bv:** tKvb e`w³ GB AvBtbi avi v 9 -Gi Aaxb j vBtmY MhY Kwi qv temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bv Kwi tZ cwi teb|
- 8| **temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bvi kZŋej x|** - temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bvi kZŋej x wewa Ōvi v wbaŋi Z nBte|
- 9| **temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bvi j vBtmY|** - (1) temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bv Kwi tZ B`QK tKvb e`w³ j vBtmYi Rb` j vBtmYx KZŋej i wBKU wewa Ōvi v wbaŋi Z c xwZtZ I di tğ Avte` b Kwi tZ cwi teb|
- (2) Dc-avi v (1)-Gi Aaxb cōB Avte` tb Dtj wLZ Z`vej xi mZ`Zv hvPvBtqi Rb` j vBtmYs KZŋej Avte` b cōwBi mvZ w` tbi gta` Dnv evQvB KwgwU wBKU tčŌ Y Kwi te|
- (3) Dc-avi v (2)-Gi Aaxb Avte` b cōwBi l vU w` tbi gta` evQvB KwgwU Avte` tb Dtj wLZ v vb mti Rwtb cwi` kb Kwi te Ges cōB Z`vej x ci xŋ v I hveZxq wel tğ AbmŪvb Kwi evi ci Z`wel tğ GKwU cb½ cōZte` b j vBtmYs KZŋej i wBKU `wLj Kwi te|
- (4) Dc-avi v (3)-Gi Aaxb cōB cōZte` b chŋj vPbvi ci j vBtmYs KZŋej -
- (K) hw` GB gtg°mšō nq th, Avte` bKvi x temi Kvi x i³ cwi mĀvj b tK>`¹` vcb I cwi Pvj bvi Rb` wewa Ōvi v wbaŋi Z kZŋej x ci Y Kwi tZ mŋ g, Zvnn nBtj j vBtmYs KZŋej Avte` bKvi xi wBKU nBtZ avi v 13-Gi Aaxb wbaŋi Z j vBtmY wdmk Av`vq Kwi qv wĭ k w` tbi gta` Avte` bKvi xtK j vBtmY cō vb Kwi te; A\_ev
- (L) hw` GBi`c AwfgZ tcvl Y Kti th, wewa Ōvi v wbaŋi Z kZŋej x ci Y Kwi evi Rb` Avte` bKvi xtK mŋhvM cō vb Ki v mgxPxb, Zvnn nBtj D³ kZŋej x ci tYi Rb` j vBtmYs KZŋej Avte` bKvi xtK AbwaK wĭ k w` b mgq cō vb Kwi te; Ges
- (A) D³ mgtqi gta` Dtj wLZ mKj kZŋej x cōZcvj b Kwi tZ Avte` bKvi x mŋ g nBqvQ gtg°mšō nBevi ci ci eZŋ c tbi w` tbi gta` Avte` b gĀj Kwi qv Avte` bKvi xtK j vBtmY cō vb Kwi te; ev
- (Av) D³ mgtqi gta` cŋqvRbxq kZŋej x ci b Kwi tZ Avte` bKvi x e`\_° nBtj Avte` b bvgĀj Kwi qv Avte` bKvi xtK AewnZ Kwi te; A\_ev
- (M) hw` GBi`c AwfgZ tcvl b Kti th, Avte` bKvi x wewa Ōvi v wbaŋi Z kZŋej xi gta` AwaKvsk kZ`ci Y Kwi tZ mŋ g nq bvB Ges Avte` bKvi xtK `dv (L)-tZ Dtj wLZ mŋhvM cō vb Ki v nBtj D³ mgtqi gta` Aewkó kZŋej x ci Y Kwi evi mŋvebv bvB, Zvnn nBtj Avte` bKvi xi Avte` b mi vmi bvgĀj Kwi qv c tbi w` tbi gta` Ave` bKvi xtK AewnZ Kwi te|
- (5) GB AvBb KvhKi nBevi Ae`ewnZ cte°tKvb e`w³ tKvb temi Kvi x i³ cwi mĀvj b tK>`¹` vcb Kwi qv \_wKtj wZwb GB AvBb KvhKi nBevi wĭ k w` tbi gta` Dc-avi v (1) G wbaŋi Z c xwZtZ I di tğ j vBtmYs KZŋej i wBKU Avte` b Kwi tZ cwi teb|
- (6) Dc-avi v (5) Gi Aaxb Avte` b cōwBi ci j vBtmYs KZŋej Dc-avi v (2), (3), Ges (4) Gi `dv (K) I (L)-tZ ewBZ c xwZ Abmi b Kwi te|

- (7) Dc-avi v (4) Gi ` dv (K) G hvnv wKQB \_vKk bv tKb, Dc-avi v (5) Gi Aaxb c0B Avte` tbi t1 t1 Avte` bKvi x tK cthvR` kZfej x ci tYi Rb`, hw` tKvb kZ` Ac i YKZ \_vtK, Zte GKkZ Awk w` b mgq c0 vb Kwi tZ nBte|
- (8) GB AvBb KvHki nBevi Ae`ewnz cte`we` gvb tKvb temi Kvi x i 3 cwi mA vj b cwi Pvj bvi j vBtmYi Rb` Dc-avi v (5) Gi Aaxb Avte` b Kiv nBtj j vBtmYs KZ`e1 D3 i 3 cwi mA vj b tKt` i hveZxq Kvhp g AbwZwej t`eU i wLevi wbt` R c0 vb Kwi te|
- (9) (9) Dcavi v (5) Gi Aaxb j vBtmY c0Bi Rb` Avte` b Kiv nBtj Ges GB avi vi Aaxb wbaWi Z mgtq Avte` bKvi x j vBtmY c0Bi kZ`ci tB e`a`nBtj , j vBtmYs KZ`e1 D3 temi Kvi x i 3 cwi mA vj b tKt` i hveZxq Kvhp g AbwZwej t`eU i wLevi wbt` R c0 vb Kwi te|
- 10| **j vBtmYs KZ`e1** :- GB AvBtbi D t1 k` ci YK t1 `v` Awa` Bti i gnv-cwi Pvj K j vBtmYs KZ`e1 nBteb|
- 11| **evQvB KvgU** :- GB Aa`vtqi D t1 k` ci YK t1 wea 0vi v wbaWi Z e`w3 t` i mgstq c0ZwU tRj vi Rb` GKwU Kwi qv evQvB KvgU \_vKte|
- 12| **j vBtmYi tgv` I bevqb** :- (1) temi Kvi x i 3 cwi mA vj b tK>` 1` vcb I cwi Pvj bvi Rb` c0 E j vBtmYi tgv` nBte j vBtmY Bmji Zwi L nBtZ wZb eQi Ges Bnv c0Z wZb eQi A s t bevqbthvM` nBte|
- (2) Dc-avi v (1) G ewbZ j vBtmYi tgv` tkl nBevi beYB w` b cte`j vBtmY bevq tbi wbaWi Z wdmn bevq tbi Rb` j vBtmYs KZ`e1 i wBKU wbaWi Z dtg` Avte` b Kwi tZ nBte|
- (3) Dcavi v (2) Gi Aaxb Avte` b c0Bi w l k w` tbi gta` j vBtmYs KZ`e1 mswk0 temi Kvi x i 3 cwi mA vj b tK>` tU mti Rvg t b cwi ` k0 Kwi te Ges cwi ` k0 bi ci -
- (A) j vBtmYs KZ`e1 hw` GB gtg`m s0 nq th, i 3 cwi mA j b tK>` tU cwi Pvj bvi Rb` cthvR` kZ`fej xi gta` tKvb kZ`Ac i YKZ bvB, Zvnv nBtj j vBtmYwU bevqb \_vKte;
- (Av) j vBtmYs KZ`e1 i wBKU hw` GBi/c cwi j w1 Z nq th, i 3 cwi mA vj b tK>` tU cwi Pvj bvi Rb` cthvR` kZ`fej xi gta` tKvb tKvb kZ`Ac i YKZ i wnv tQ Ges c t q Rbxq-m t h v m m eav envj i wL t Z Avte` bKvi x e`\_`nBqv tQ, Zvnv nBtj j vBtmYs KZ`e1 Avte` b bvgAj Kwi qv j vBtmYi tgv` AwZmu v s- nBevi Ab`b c t bi w` b cte`Avte` bKvi x tK wj wLZ f v te Aewnz Kwi te|
- 13| **j vBtmY wdm, BZ`w`** :- GB AvBtbi Aaxb c t` q temi Kvi x i 3 cwi mA vj b tK>` 1` vcb I cwi Pvj bvi j vBtmY wdm nBte GKj 1 UvKv Ges bevqb wdm nBte cA`vk nvRvi UvKv t Zte kZ`\_vtK th, mi Kvi , mi Kvi x tM t R t U cA`vcb 0vi v, GB w d t mi nvi ewx Kwi qv c b t w b a v i Y K w i t Z c w i t e |
- 14| **i 3 cwi mA vj b tmev wdm** :- (1) i 3 cwi mA vj b tmev c0 vtbi Rb` ti vMxi wBKU nBtZ Av`vq thvM` w d t mi nvi wea 0vi v wbaWi Z nBte|
- (2) c t Z ` K temi Kvi x i 3 cwi mA vj b tK>` 1`
- (K) i t 3 i wef b e c k v i c i x 1 v l i 3 cwi mA vj b tmev Rb` wbaWi Z w d t mi Z w j K v m n t R ` w o t M v P i n q G B i / c ` v t b Ges A f ` \_ b v K t 1 i t l q v t j j U K v B q v i w L t e ; Ges
- (L) i 3 c i x 1 v e v i 3 cwi mA vj b tmev eve` MnxZ w d t mi GKwU i w k ` m s w k 0 t i v M x e v Z v n v i c 0 Z w b a t k c 0 v b K w i t e Ges D n v i G K w U A b j j w c m s i 1 Y K w i t e |
- 15| **cwi`k0 KvgU** :- (1) mi Kvi , mi Kvi x tM t R t U cA`vcb 0vi v, temi Kvi x i 3 cwi mA vj b tK>` t m g n c w i ` k 0 b i R b ` G K e v G K w a K c w i ` k 0 K v g U M V b K w i t Z c w i t e |
- (2) Dcavi v (1) Gi Aaxb MwVZ cwi`k0 KvgU i m`m` mSL`v Ges m`m` t` i thvM`Zv mi Kvi KZ`K wbaWi Z nBte|
- 16| **cwi`k0, ctek BZ`w` 1 gZv** :- (1) cwi`k0 KvgU, gnv-cwi Pvj K Ges gnv-cwi Pvj tKi wBKU nBtZ 1 gZvc0B tKvb KgKZ` GB AvBb, wea ev c0 E tKvb wbt` R mvt c t 1 , th tKvb temi Kvi x i 3 cwi mA vj b tK>` 1` c w i ` k 0 K w i t Z c w i t e |
- (2) cwi`k0 KvgU ev gnv-cwi Pvj tKi wBKU nBtZ 1 gZvc0B tKvb KgKZ` Dc-avi v (1) Gi Aaxb cwi`k0 Kvtj hw` t` wL t Z cvq th, tKvb temi Kvi x i 3 cwi mA vj b tK>` 1` GB AvBb ev wea 0vi v wbaWi Z kZ`fej x cvj b Kwi tZ tQ bv wKsev j vBtmYi kZ`f 1/2 Kwi qv tQ Zvnv nBtj D3 i/c cwi`k0 bi c t i i c t b i w ` t b i g t a ` c w i ` k 0 K v g U m i K v t i i w B K U Ges t 1 1 g Z , m s w k 0 K g K Z ` g n v - c w i P v j t K i w B K U Z ` w e l t q G K w U w j w L Z c 0 Z t e ` b ` w L j K w i t e b |



- (3) Dc-avi v (2) Gi Aaxb c0B wj wLZ c0Zte`b ch0tj vPbvi ci mi Kvi hw` GBi fc Awf gZ tcvl b Kti th, Rb` vti`mswk0 temi Kvi x i 3 cwi mAvj b tKt` i j vBtmY` wMZ i vLv ev ewZj Kiv c0qvRb Zvrv nBtj Z` vbmvti c0qvRbxq e`e` v tbi qvi Rb` gnv-cwi Pvj KtK wbt` k w` tZ cwi teb|
- (4) gnv-cwi Pvj K KZK` qs cwi` k0bi ci wKsev Dc-avi v (2) Gi Aaxb c0B wj wLZ c0Zte`b ch0tj vPbvi ci Zvrv wBKU hw` cwi j w0j Z nq th, tKvb temi Kvi x i 3 cwi mAvj b tKt` i j vBtmY` tKvb kZ` ci tY` wk` j Zv c0 k0 Kwi qvtQ Zvrv nBtj gnv-cwi Pvj K D3 temi Kvi x i 3 cwi mAvj b tKt` k AbwaK w` k w` tbi gta` mswk0 kZ` ci Y` Kwi evi Rb` wbt` k w` tZ cwi teb Ges D3 wbt` k cvj tb e`\_`nBtj mswk0 temi Kvi x i 3 cwi mAvj b tKt` i j vBtmY` ewZj ev` wMZ Kwi tZ cwi teb|
- (5) cwi` k0 Kwgu, gnv-cwi Pvj K Ges gnv-cwi Pvj tKi wBKU nBtZ 0j gZvc0B tKvb KgKZ0 temi Kvi x i 3 cwi mAvj b tKt` i th tKvb` vtb th tKvb mgtq c0ek Kwi tZ, ti wR0vi ev i 3 cwi mAvj b tmev msvs`-hscwZ, i 3 cwi mAvj b tmev msvs`-KvMRC1 ci x0j v Kwi tZ cwi teb Ges c0qvRtb tKvb ti wR0vi ev KvMRC1 i DxZvsk(extract) msMh Kwi tZ cwi teb|

- 17| **Avcxj** :- (1) j vBtmYs KZ0t0i tKvb Avt` k 0vi v tKvb e`w3 ms0j x nBtj wZwb D3 Avt` tki wei` t x Avt` k Rvi xi Zwi L nBtZ w` k w` tbi gta` mi Kvti i wBKU Avcxj` vtqi Kwi tZ cwi teb Ges mi Kvi , GBi ftc c0B Avcxj` beYB w` tbi gta` wb` u`E Kwi teb|
- (2) Dc-avi v (1) Gi Aaxb` vtqi KZ Avcxtj i t0j t1 mi Kvti i wmxvs`-PovS`-nBte|

**PZL`Aa`vq**

**Aci va I` 0**

- 18| **j vBtmY` e`ZxZ` temi Kvi x i 3 cwi mAvj b tKt` i` vcb I` cwi Pvj bvi` 0** :- (1) GB AvBtbi Aaxb j vBtmY` MhY` e`ZxZ` tKvb e`w3 tKvb temi Kvi x i 3 cwi mAvj b tKt` i` vcb I` cwi Pvj bv Kwi tZ cwi teb bv|
- (2) tKvb e`w3 Dc-avi v (1) Gi weavb j sNb Kwi tj` 0bqxq Aci va Kwi qvtQb ewj qv MY` nBteb Ges wZwb D3 Acivtai Rb` AbwaK` B` ermi mktg Kvi v` 0, A\_ev Aba0 GK j 0j UvKv A\_` 0, A\_ev Df q` t0` w0Z nBteb|
- 19| **fj` e`e`vc1` c0 vti` 0** :- (1) tKvb e`w3 i 3 cwi mAvj b msvs`-wPwKrmvi D1 tki` tKvb ti vMx ev i 3 MhxZvi gvi vZIK kvi xwi K 0j wZ, AsMnvbx, c1/2j ev gZji Kvi Y nq wKsev i 3 ewvZ msv vgK ti vM Avmu vs`-nb GBi fc fj` e`e`vc1` c0 vb Kwi teb bv|
- (2) tKvb e`w3 Dc-avi v (1) Gi weavb j sNb Kwi tj` 0bqxq Aci va Kwi qvtQb ewj qv MY` nBteb Ges wZwb D3 Acivtai Rb` AbwaK cvP ermi mktg Kvi v` 0, Aev Aba0 cvP j 0j UvKv A\_` 0, Aev Df q` t0` w0Z nBteb|
- 20| **Abb0gw` Z cxwZtZ i 3 cwi mAvj tbi` 0** :- (1) tKvb e`w3 i 3 cwi mAvj b msvs`-wPwKrmvi D1 tki` tKvb ti vMx ev i 3 MhxZvi gvi vZIK kvi xwi K 0j wZ, AsMnvbx, c1/2j ev gZji Kvi b nq wKsev i 3 ewvZ msv vgK ti vM Avmu vs`-nb GBi fc i 3 cwi mAvj b Kwi teb bv|
- (2) tKvb e`w3 Dc-avi v (1) Gi weavb j sNb Kwi tj` 0bqxq Aci va Kwi qvtQb ewj qv MY` nBteb Ges wZwb D3 Acivtai Rb` AbwaK cvP ermi mktg Kvi v` 0, A\_ev Aba0 cvP j 0j UvKv A\_` 0, A\_ev Df q` t0` w0Z nBteb|
- 21| **wb0thvM` DcKI Y` wb0 bv KI vi` 0** :- (1) i 3 cwi mAvj tbi` wqZc0B tKvb e`w3 i 3 cwi mAvj b Kwi evi ci DnvfZ e`e0Z wb0thvM` DcKI Y` wb0KI Y` wbd0Z Kwi teb|
- (2) i 3 cwi mAvj tbi` wqZc0B tKvb e`w3 Dc-avi v (1) Gi weavb j sNb Kwi tj` 0bqxq Aci va Kwi qvtQb ewj qv MY` nBteb Ges wZwb D3 Acivtai Rb` AbwaK Qq gym mktg Kvi v` 0, Aev Aba0 cvP nvRvi UvKv A\_` 0, Aev Df q` t0` w0Z nBteb|
- 22| **wb0thvM` DcKI Y` cbi vq e`envi KI vi` 0** :- (1) tKvb e`w3 i 3 cwi mAvj tb e`e0Z wb0thvM` DcKI Y` cbi vq e`envi Kwi teb bv|
- (2) tKvb e`w3 Dc-avi v (1) Gi weavb j sNb Kwi tj` wZwb` 0bqxq Aci va Kwi qvtQb ewj qv MY` nBteb Ges-
- (K) D3 Acivtai Rb` AbwaK GK ermi mktg Kvi v` 0, A\_ev Aba0` k nvRvi UvKv A\_` 0, A\_ev Df q` t0` w0Z nBteb|

(L) thB tñtñ D³ Acivtai dtj msxé tivMx ev i³ MhxZvi gvi vZYK kvi xvi K ññZ, AsMnxb, c½Zi ev gZii Kvi Y nq wKsev i³ ewwZ msµvgK tivtM Avµvš-nb tmB tñtñ D³ e³ AbwaK cwp ermi mktg Kvi v`Ü, A\_ev Aba® cwp j ññ UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

23| **Avbi xññ Z i³ cwi mÄvj tbi`Ü :-** (1) tKvb e³ Avbi xññ Z i³, i³ i Dcv`vb wKsev i³ RvZ mvgMñ tKvb tivMx ev i³ MhxZvi t`ñ cwi mÄvj b Kwi teb bv|

(2) tKvb e³ Dc-avi v (1) Gi weavb j sNb Kwi tj`Übxq Aci va Kwi qvtQb emj qv MY`nBteb Ges wZwb -

(K) D³ Acivtai Rb` AbwaK GK ermi mktg Kvi v`Ü, A\_ev Aba®`k nvrvi UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb; ev

(L) thB tñtñ D³ Acivtai dtj msxé tivMx ev i³ MhxZvi gvi vZYK kvi xvi K ññZ, AsMnxb, c½Zi ev gZii Kvi Y nq wKsev i³ ewwZ msµvgK tivtM Avµvš-nb tmB tñtñ D³ e³ AbwaK cwp ermi mktg Kvi v`Ü, A\_ev Aba® cwp j ññ UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

24| **Abbtgñ`Z Dcvtq i³, i³ i Dcv`vb i i³ RvZ mvgMñ msMh, Drcv`b i weZi tYi`Ü :-** (1) tKvb e³ GB AvBb Øvi v wbañi Z cxwZ e³ZxZ Ab` tKvb cxwZ ev Dcvtq i³, i³ i Dcv`vb i i³ RvZ mvgMñ msMh, Drcv`b i weZi Y Kwi teb bv|

(2) tKvb e³ Dc-avi v (1) Gi weavb j sNb Kwi tj`Übxq Aci va Kwi qvtQb emj qv MY`nBteb Ges wZwb D³ Acivtai Rb` AbwaK`ß ermi mktg Kvi v`Ü, A\_ev Aba® cÄvk nvrvi UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

25| **Abbtgñ`Z e³ KZK i³ cwi mÄvj tbi`Ü:-**(1) tKvb Abbtgñ`Z e³ Ab` tKvb e³ i t`n nBtZ i³ msMh Kwi tZ Ges tKvb e³ i t`ñ i³ cwi mÄvj b Kwi teb bv|

(2) tKvb e³ Dc-avi v (1) Gi weavb j sNb Kwi tj`Übxq Aci va Kwi qvtQb emj qv MY`nBteb Ges wZwb -

(K) D³ Acivtai Rb` AbwaK GK ermi mktg Kvi v`Ü, A\_ev Aba®`k nvrvi UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb; ev

(L) thB tñtñ D³ Acivtai dtj msxé tivMx ev i³ MhxZvi gvi vZYK kvi xvi K ññZ, AsMnxb, c½Zi ev gZii Kvi Y nq wKsev i³ ewwZ msµvgK tivtM Avµvš-nb tmB tñtñ D³ e³ AbwaK cwp ermi mktg Kvi v`Ü, A\_ev Aba® cwp j ññ UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

26| **i³`vZvi fñqv cwi Pq cĪ e`envt i`Ü :-** (1) tKvb e³ Ab` tKvb i³`vZvi cwi Pq cĪ ev fñqv cwi Pq cĪ e`envt Kwi teb bv|

(2) tKvb e³ Dc-avi v (1) Gi weavb j sNb Kwi tj`Übxq Aci va Kwi qvtQb emj qv MY`nBteb Ges wZwb D³ Acivtai Rb` AbwaK Qq gym webvktg Kvi v`Ü, A\_ev Aba®`k nvrvi UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

27| **AvZvi³ tmev wdm&Av`vtqi`Ü|-**(1) tKvb e³ weva Øvi v wbañi Z nvti i AvZvi³ i³ cwi mÄvj b tmev wdm&Av`vq Kwi teb bv|

(2) tKvb e³ Dc-avi v (1)Gi weavb j sNb Kwi tj`Übxq Aci va Kwi qvtQb emj qv MY`nBteb Ges D³ Acivtai Rb` AbwaK Qq gym chš-webvktg Kvi v`Ü, A\_ev Aba®`k nvrvi UvKv A\_°Ü, A\_ev Dfq`tÜ`wÜZ nBteb|

## cÄg Aa`vq

### wewa

28| **i³ cwi mÄvj b Znrej |-** mi Kvi, mi Kvi x tMtRtU cKwkZ Avt`k Øvi v cÄZ`K mi Kvi x nvmcvZvtj i Rb` i³ cwi mÄvj b Znrej bvtg GKwU Znrej MVb Kwi tZ cwi te Ges D³ i fç MwZ Znretj i Avq-e`q l wmvve msi ññ Y cxwZ wewa Øvi v wbañi Z nBte|

29| **i³ cwi mÄvj b wetkl Á KvgU|-** (1) mi Kvi, KvDwÝtj i mwnZ ci vgvkµtg, mi Kvi x tMtRtU cÄvcb Øvi v GB AvBtbi Dñk` ci YKñ GK ev GKwaK i³ cwi mÄvj b wetkl Á KvgU MVb Kwi tZ nBte|

(2) Dc-avi v (1) Gi Aaxb MwZ tKvb KvgUtK mi Kvi thBi`c`wqZi Ges ññ gZv AcY Kwi te D³ KvgU tmBi`c`wqZi cvj b l ññ gZv cñqM Kwi tZ cwi te|

30| **ävg`gvb i³ msMh K`vau|-** tKvb t`kxq ev AvšRwZK t`\*Qvfmex ms`v, Rb`ñtñ° mi Kvti i ceñtjgv`bµtg, temi Kvi x i³ cwi mÄvj b tK` Ges mi Kvi x nvmcvZvtj i mnvqZvq t`\*Qvq i³`vbtK DrmwvNz Kwi evi Dñt`k` ävg`gvb i³ msMh K`vau cwi Pj bv Kwi tZ cwi te|

31| **†Kvᵃúvbx BZ`w` KZK Aciva msNVb**|- †Kvb †Kvᵃúvbx KZK GB AvB†bi Aaxb †Kvb Aciva msNwVZ nB†j D³ Aciv†ai mwnZ cŁ`ŋ mswkéZv i wngv†Q †Kvᵃúvbx i Ggb c†Z`K cwi Pvj K, g`v†bRvi, mwPe, Askx`vi, KgKZŋ Ges KgPvi x D³ Aciva msNVb Kwi qv†Qb eij qv MY` nB†e, hw` bv wZwb cŁvb Kwi †Z cv†i b th, D³ Aciva Zvi AÁvZmv†i msNwVZ nBqv†Q A\_ev D³ Aciva tiva Kwi evi Rb` wZwb h\_vmva` †Póv Kwi qv†Qb|

**e`vL`v**|- GB avi vq-

(K) †Kvᵃúvbx eij †Z †Kvb ewbwr`K cŁZóvb, Askx`wi Kvi evi, mwguZ, msN Ges msMVbI AŠf` ;

(L) ewbwr`K cŁZóv†bi †ŋ †Ī Ōcwi Pvj KÓ eij †Z Dnvi †Kvb Askx`vi ev cwi Pvj bv tev†Wf m`m`†Kl eŠvB†e|

32| **Aciv†ai Avgj thvM`Zv**|- GB AvB†bi Aaxb msNwVZ mKj Aciva AAvgj thvM`, Rwg†thvM` I Av†cvl thvM` nB†e|

33| **Aciva Avg†j †bi qvi ŋgZv**|- gnvcwi Pvj K ev gnvcwi Pvj †Ki wbKU nB†Z ŋgZvc†B †Kvb KgKZŋ A\_ev ŋgZMŋ †Kvb e`w³ ev Zvnvi cŁZwbwai wj wLZ Awf†thvM e`ZxZ †Kvb Av`vj Z GB AvB†bi Aaxb msNwVZ †Kvb Aciva wePv†i i Rb` MhY Kwi te bv|

34| **wewa cŁqv†Yi ŋgZv** :- (1) mi Kvi KvDwY†j i mwnZ ci vgk†u †g Ges mi Kvi x †M†R†U cÁvcb Ōvi v, GB AvB†bi D†Ī k` c†YK†Ī wewa cŁqv Kwi †Z cwi te|

(2) Dc-avi v (1)-G cŁ Ē ŋgZvi mvguMKZv ŋg†e bv Kwi qv wbgewYZ wel †q wewa cŁqb Kiv hvB†e, h\_v t-

(K) mi Kvi x nvmcvZvj I †emi Kvi x i³ cwi mÁvj b †K†`† wbi vc` i³ msMh, msi ŋ b l i³ cwi mÁvj †bi ceKZŋ c x wZ wbaŋi Y;

(L) i †³ i Pwn`v cŁ vbKvi x Ges i³ cwi mÁvj bKvi x Wv³ v†i i `wqZj I KZĒ` wbaŋi Y;

(M) i³, i †³ i Dcv`vb I i³ RvZ mvguMk Drcv`b, msMh, msi ŋ Y I weZi Y wqšY;

(N) i³ cwi mÁvj b †K†`† cwi cwkK` v†bi DchP Zv wbaŋi Y;

(O) i³ cwi mÁvj b †K†`† Rb` `v`m†Z f†bi DchP Zv wbaŋi Y;

(P) i³ cwi mÁvj b †K†`† vc†bi c†qvRbxq AeKwV†gv wbaŋi Y;

(Q) i³ cwi mÁvj b †K†`† hšc wZ wbaŋi Y;

(R) i³ cwi mÁvj b †K†`† c†qvRbxq mi Ávgw`, †KwgK`vj m, KxUm† I wi -G†R†U wbaŋi Y;

(S) i³ cwi mÁvj b †K†`† eR® Acmvi b c x wZ wbaŋi Y;

(T) i³ cwi mÁvj b †K†`† c†qvRbxq †j vKej Ges Zvnv† i thvM`Zv wbaŋi Y;

(U) i³ `vZvi †kYx I cwi Pq cĪ cŁ v†bi c x wZ wbaŋi Y;

(V) i³ `vZv† i †kYxl qvi x Zvj Kv cŁqb I msi ŋ Y c x wZ wbaŋi Y|

(3) GB avi vi Aaxb cŁxZ †Kvb wewai weavb j sn†bi Rb` D³ wew†Z AbwaK GK j ŋ UvKv chŠ-Rwi glvvi weavb Kiv hvB†e|

35| **B†i Rx†Z Abr`Z cv cKvk**:- GB AvBb cŁZ†bi ci mi Kvi, mi Kvi x †M†R†U cÁvcb Ōvi v, GB AvB†bi B†i Rx†Z Abr`Z GKwU wbf†thvM` cv cKvk Kwi te, hvnv GB AvB†bi Ab†gw` Z B†i Rx cv (Authorized English Text) bv†g Awf wnz nB†e t

Z†e kZ®\_v†K th, GB AvBb I D³ B†i Rx cv†Vi g†a` we†i v†ai †ŋ †Ī GB AvBb cŁavb` cvB†e|

**KvRx i wKeDĪ xb Avg`  
mwPe**|

†gvt mv†i vqvi \*3/vgvyb (Dc-mwPe), Dc-wbqŠK, evsj v†`k mi Kvi x g† Yyj q, XvKv KZK g†`Z, †gvt Awgb R†ei x Avj g, Dc-wbqŠK, evsj v†`k d†i gm†l cKvkbx Aw†dm, †ZRM†l, XvKv KZK cKwkZ|



- 09| i<sup>3</sup> cwi m<sup>3</sup>Avj b KvDvYtj i m<sup>3</sup> m<sup>3</sup> m<sup>3</sup>Pe-Gi c<sup>3</sup> tKvb Kvi tY kb<sup>3</sup> nBtj AvB.wc.wR.Gg. GÜ Avi-Gi i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> wefvM<sup>3</sup>q c<sup>3</sup>avb c<sup>3</sup> waKvi etj Zvr<sup>3</sup>YKfite D<sup>3</sup> KvguLi m<sup>3</sup> m<sup>3</sup> m<sup>3</sup>Pe wmvte<sup>3</sup> wqZ; cvj b Kwi t<sup>3</sup>eb| Abj.cfvte i<sup>3</sup> cwi m<sup>3</sup>Avj b KvguLi mvaviY m<sup>3</sup>uv<sup>3</sup> tKi c<sup>3</sup> tKvb Kvi tY kb<sup>3</sup> ntj AvB.wc.wR.Gg. GÜ Avi-Gi i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> wefvM<sup>3</sup>q c<sup>3</sup>avb D<sup>3</sup> c<sup>3</sup> wqZ; cvj b Kwi t<sup>3</sup>eb|
- 10| GB Dc-wewamgt<sup>3</sup>ni tKvb Dcavi v cwi eZ<sup>3</sup> cwi ea<sup>3</sup> ev msthvRb Kwi tZ nBtj evsj vt<sup>3</sup> k i<sup>3</sup> cwi m<sup>3</sup>Avj b mwf<sup>3</sup> KvguLi Abtgv<sup>3</sup> b j wMte|

### wZxq Aa<sup>3</sup>vq

- 01| (K) cwi Pvj Kt wZwb evsj vt<sup>3</sup> k i<sup>3</sup> cwi m<sup>3</sup>Avj b KvguLi Gi wbe<sup>3</sup>fx KgRZ<sup>3</sup> wmvte mKj KgRvÜ cwi Pvj bv Kwi t<sup>3</sup>eb|
- (L) mvaviY m<sup>3</sup>uv<sup>3</sup> Kt- mwf<sup>3</sup> Ges dvtÜi t<sup>3</sup>fvieK cwi Pvj bvi Rb<sup>3</sup> KvguLi mvaviY m<sup>3</sup>uv<sup>3</sup> K cwi Pvj KtK m<sup>3</sup>vqZv Kwi t<sup>3</sup>eb| dvtÜi e<sup>3</sup>vsK GKvD<sup>3</sup>U Zv<sup>3</sup>ni Ges tKvl va<sup>3</sup> t<sup>3</sup>Yi m<sup>3</sup>Y<sup>3</sup> t<sup>3</sup>Yi cwi Pwj Z nBte| tKvb GKRT<sup>3</sup>bi Abj.c<sup>3</sup> wZtZ cwi Pvj K t<sup>3</sup>Yi Kwi t<sup>3</sup>eb|
- (M) BbPvR<sup>3</sup> i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> tK<sup>3</sup>; KvguLi mvaviY m<sup>3</sup>uv<sup>3</sup> K/m<sup>3</sup>Pet- wZwb c<sup>3</sup>qvrB Abj<sup>3</sup>ni i<sup>3</sup> µq Kwi tZ cwi t<sup>3</sup>eb| tckv<sup>3</sup> vi i<sup>3</sup> vZvtK w<sup>3</sup>qgvb<sup>3</sup>ni UvKv cÜ vb Kwi tZ cwi t<sup>3</sup>eb| wZwb i<sup>3</sup> w<sup>3</sup> cÜ vb Ki Zt dvtÜi Avq M<sup>3</sup>Y Kwi t<sup>3</sup>eb Ges m<sup>3</sup>MpxZ A<sup>3</sup> dvtÜi e<sup>3</sup>vsK wmvte Rgv t<sup>3</sup> l qvi Rb<sup>3</sup> tKvl va<sup>3</sup> t<sup>3</sup>Yi w<sup>3</sup>KU cÜ vb Kwi t<sup>3</sup>eb| Avq-e<sup>3</sup> t<sup>3</sup>qi GKvU ti w<sup>3</sup>Róvi l wZwb msi<sup>3</sup> Y Kwi t<sup>3</sup>eb Ges Zv<sup>3</sup>ni K<sup>3</sup>vk eB-Gi m<sup>3</sup>niZ mgq mgq (gv<sup>3</sup>tm AŠZt 2 evi) w<sup>3</sup> j vBqv t<sup>3</sup> w<sup>3</sup> t<sup>3</sup>eb|
- (N) tKvl va<sup>3</sup> t<sup>3</sup>Yi t- tKvl va<sup>3</sup> t<sup>3</sup>Yi i<sup>3</sup> cwi m<sup>3</sup>Avj b dvtÜi m<sup>3</sup>MpxZ UvKv w<sup>3</sup>qggZ Hw<sup>3</sup> bB dvtÜi e<sup>3</sup>vsK Rgv w<sup>3</sup> t<sup>3</sup>eb| wZwb wewagZ dvtÜi K<sup>3</sup>vk eB-G dvtÜi Avq-e<sup>3</sup> t<sup>3</sup>qi wmvte msi<sup>3</sup> Y Kwi t<sup>3</sup>eb hv<sup>3</sup>vtZ m<sup>3</sup>MpxZ tgvU UvKv Ges Rgv UvKv wmvte w<sup>3</sup>Kvk cvl qv hv<sup>3</sup>Bte| wZwb dvtÜi Rgv l Li t<sup>3</sup>Pi fvDPi msi<sup>3</sup> Y Kwi t<sup>3</sup>eb| dvtÜi e<sup>3</sup>vsK GKvD<sup>3</sup>U-G GKRB t<sup>3</sup>Yi vZv wmvte wZwb t<sup>3</sup>Yi Kwi t<sup>3</sup>eb hv<sup>3</sup>ni Zv<sup>3</sup>ni l mvaviY m<sup>3</sup>uv<sup>3</sup> tKi thŠ<sup>3</sup> t<sup>3</sup>Yi cwi Pwj Z nBte| wZwb e<sup>3</sup>vsK i GKvU cvk eB l msi<sup>3</sup> Y Kwi t<sup>3</sup>eb|
- 02| AwM<sup>3</sup> K<sup>3</sup>vk t- BbPvR<sup>3</sup> i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> Avb<sup>3</sup>ni w<sup>3</sup>K LiP w<sup>3</sup>Uvt<sup>3</sup> bvi Rb<sup>3</sup> 500/- UvKv bM<sup>3</sup> i w<sup>3</sup> tZ cwi t<sup>3</sup>eb| c<sup>3</sup>qvrB gtZ wZwb m<sup>3</sup>MpxZ UvKv w<sup>3</sup> qv AwM<sup>3</sup> K<sup>3</sup>vk cj Y Kwi tZ cwi t<sup>3</sup>eb|
- 03| Avb<sup>3</sup>ni w<sup>3</sup>K t<sup>3</sup> LiP t- BbPvR<sup>3</sup> i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> tK<sup>3</sup>; KvguLi Abtgv<sup>3</sup> b e<sup>3</sup> wZt<sup>3</sup> tK w<sup>3</sup> t<sup>3</sup>eb AwM<sup>3</sup> Avb<sup>3</sup>ni w<sup>3</sup>K LiP w<sup>3</sup>Uvt<sup>3</sup> b cwi t<sup>3</sup>eb| Zte c<sup>3</sup>Z<sup>3</sup> K t<sup>3</sup>Yi t<sup>3</sup> AvBt<sup>3</sup>Ug cÜZ LiP 200/- UvKvi AwK nBte bv| (K) i<sup>3</sup> vZvi Avc<sup>3</sup> vqb LiP (L) w<sup>3</sup>bvgt<sup>3</sup> i<sup>3</sup> vZvi hvZvqZ LiP (M) w<sup>3</sup>fvb<sup>3</sup> t<sup>3</sup>vi m l tókbvix<sup>3</sup> e<sup>3</sup> w<sup>3</sup> µq BZ<sup>3</sup> w<sup>3</sup> |
- 04| cÜZ w<sup>3</sup> b e<sup>3</sup>vsK-Gi mg<sup>3</sup>tqi g<sup>3</sup>ta<sup>3</sup> K<sup>3</sup>vk eBtqi Hw<sup>3</sup> t<sup>3</sup>bi Avq-e<sup>3</sup> q w<sup>3</sup> w<sup>3</sup>ce<sup>3</sup> Kwi tZ nBte| e<sup>3</sup>vsK i t<sup>3</sup> b t<sup>3</sup> b- Gi mg<sup>3</sup>tqi ci hZ UvKv m<sup>3</sup>MpxZ nBte Zv<sup>3</sup>ni c<sup>3</sup>ti i w<sup>3</sup> bB e<sup>3</sup>vsK Rgv w<sup>3</sup> tZ nBte|
- 05| wewagZ w<sup>3</sup>Kfvte t<sup>3</sup>Yi Z l cvkKZ Dch<sup>3</sup> fvDPi Ovov tKvb c<sup>3</sup>Kvi UvKv cÜ vb Kiv hv<sup>3</sup>Bte bv|
- 06| Ri<sup>3</sup>ix c<sup>3</sup>qvrB<sup>3</sup> Rb<sup>3</sup> bM<sup>3</sup> Zn<sup>3</sup>ej t- Ri<sup>3</sup>ix w<sup>3</sup>fv<sup>3</sup> tZ i<sup>3</sup> µtqi c<sup>3</sup>qvrB nBtj i<sup>3</sup> µtqi Rb<sup>3</sup> BbPvR<sup>3</sup> i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> tK<sup>3</sup>; tgv<sup>3</sup> tKj Ktj R/ Bb<sup>3</sup>ni UDU mew<sup>3</sup>ak 2000/- (β n<sup>3</sup>Rvi) UvKv, 200-500 kh<sup>3</sup> w<sup>3</sup>ekó tRj v n<sup>3</sup>mcvZj 1000/- (GK<sup>3</sup>ni Rvi) UvKv l Ab<sup>3</sup>vb<sup>3</sup> n<sup>3</sup>mcvZj 500/- (c<sup>3</sup>PKZ) UvKv bM<sup>3</sup> i w<sup>3</sup> tZ cwi t<sup>3</sup>eb|
- 07| g<sup>3</sup>niK c<sup>3</sup>Zte<sup>3</sup> bt BbPvR<sup>3</sup> i<sup>3</sup> cwi m<sup>3</sup>Avj b wefvM<sup>3</sup> tK<sup>3</sup>; cÜZ gv<sup>3</sup>tm Avq- e<sup>3</sup> t<sup>3</sup>qi wmvte w<sup>3</sup>ix<sup>3</sup> v Kwi t<sup>3</sup>eb Ges KZ e<sup>3</sup> w<sup>3</sup>/ BD<sup>3</sup>u i<sup>3</sup> e<sup>3</sup>envi nBj Zv<sup>3</sup>ni t<sup>3</sup> w<sup>3</sup> t<sup>3</sup>eb| cÜZ w<sup>3</sup> tK<sup>3</sup>; g<sup>3</sup>niK c<sup>3</sup>Zte<sup>3</sup> t<sup>3</sup>bi GKvU Kuc evsj vt<sup>3</sup> k i<sup>3</sup> cwi m<sup>3</sup>Avj b mwf<sup>3</sup> KvguLi mvavi b m<sup>3</sup>uv<sup>3</sup> tKi w<sup>3</sup>KU cv<sup>3</sup>vt<sup>3</sup>eb|
- 08| UvKv tdi Z t UvKv tdi Z m<sup>3</sup>oj Z<sup>3</sup> vex mvavi Yfvte M<sup>3</sup>Y Kiv nBte bv| e<sup>3</sup> w<sup>3</sup> e<sup>3</sup>vsK nBtZ GKevi i<sup>3</sup> j Bqv t<sup>3</sup> t<sup>3</sup> Bv tKvb µtg tdi Z j l qv nBte bv| Zte w<sup>3</sup>etkl t<sup>3</sup>Yi t<sup>3</sup> Ri<sup>3</sup>ix c<sup>3</sup>qvrB hLb tKvb ti vMxi Rb<sup>3</sup> i<sup>3</sup> cÜZ i vLv nBqvQj Ges cieZ<sup>3</sup> Rvtj i<sup>3</sup> e<sup>3</sup>envi e<sup>3</sup> wZt<sup>3</sup> tK ti vMx gvi v t<sup>3</sup> t<sup>3</sup> A<sup>3</sup> ev Av<sup>3</sup> t<sup>3</sup> vM<sup>3</sup> j v<sup>3</sup> Kwi t<sup>3</sup> Ges

th i<sup>3</sup> cÖZ wQj Dnvi Rb" hw` Kvj t¶cb br nq Ges H i<sup>3</sup> eW e'vstKi ¶wZ QvovB cþi vq e'envi thvM" nq, tmBt¶¶t i" Mx A\_ev i" Mx KZK gtbvbxZ e'v<sup>3</sup> i wj wLZ ` iLv<sup>-</sup> + gra'tg msuké` wqZcÜB wPwKrm¶Ki mpcwi kµtg tgvU UvKvi `ß ZZxqsk chS-t di Z wbtZ cwi tēb| Brv i' agv¶ tKt` i nvmcvZvtj i i" Mxt` i tej vq cÖhvR"

09| webvgtj" i t<sup>3</sup> i Rb" ti vMxtK ÖvdÖ di tēg ` iLv<sup>-</sup> -Kwi tZ nBte Ges DnvtZ ti vMxi wPwKrmK/mvR¶bi mpcwi k Ges nvmcvZvtj i cwi Pvj tKi/mpcwi b¶UbtWtUi/cävB KgKZK Abtgv` b j BtZ nBte| Zte AwZ Ri"ix t¶¶t msuké-wPwKrm¶Ki I nvmcvZvj mgvRtRetKi mpcwi kµtg eW e'vstKi BbPvR¶webvgtj" i<sup>3</sup> mieivn Kwi tZ cwi tēb|

10| evsj vt` k i<sup>3</sup> cwi mÄvj b KvgwUi mvavi Y mæúv` K 500/- UvKv chS-LiP Abtgv` b Kwi tZ cwi tēb| 500/- UvKvi Dcti e`q nBtj , evsj vt` k i<sup>3</sup> cwi mÄvj b mwf¶ KvgwUi Abtgv` b j wMte|

11| wðæwj wLZ msv¶¶B A¶¶i dvfÜi Öti KW¶I ti wRóvi mn¶R tj Lvi Rb" e'envi Kiv hvBtZ cvtīt-  
webvgtj" = wegy  
gtj" = gy  
cwi etZ<sup>©</sup> = X

(X-Gi wecixtZ Öcwi etZ<sup>©</sup> th i<sup>3</sup> cvl qv wMqv¶Q Dnvi e'vM bs wj wLZ nBte)|

12| evsj vt` k i<sup>3</sup> cwi mÄvj b mKj BDvbtUi dvÜ erm¶i GKevi AwWU nBte Ges AwWU wi tcvU<sup>©</sup>cÖqvRbxq e'e`v MÖtYi Rb" `^KvgwUi wBKU tck Kwi tZ nBte| AwWU wi tcvU<sup>©</sup> GK Kw c evsj vt` k i<sup>3</sup> cwi mÄvj b KvgwUi wBKU tçÖY Kwi tZ nBte|

13| i<sup>3</sup> mieivn wðæwj wLZ wbtēg cwi Pwvj Z nBte t- mvavi Yfvte 1(GK) e'vM i<sup>3</sup> mieivni Abtvtai mv¶ `ßRb m¶¶g i<sup>3</sup> vZv Awm¶Z nBte| Zte wetkl t¶¶t eW e'vstKi BbPvR¶ wBKU MÖtYthvM" nBtj GKRB m¶¶g i<sup>3</sup> vZvi i t<sup>3</sup> i cwi etZ<sup>©</sup> i<sup>3</sup> mieivn Kiv hvBtZ cvtīt

(L) mi Kvix nvmcvZvtj i lqvW¶ ti vMxt- MÖcs µmg" wPs I Ab"vb" cix¶¶vi Rb" tKvb Pvr¶ wMte br| wKS' cÖZ e'vM (cÖq 350 wgtwjt) i t<sup>3</sup> i Rb" 100/- (GKkZ) UvKv cÖ vb Kwi tZ nBte|

(M) nvmcvZvtj i tKwēbi I cÖBtFU ti vMxi cix¶¶v wbi x¶¶v Pvr¶ wBæi" c t-

(1) i" wU b cix¶¶v wbi x¶¶vt

MÖcs Pvr <sup>©</sup> (G, we, I).....	50/- (cÄvk) UvKv
µmg" wPs.....	50/- (cÄvk) UvKv
ti mvm (wM) d'v±i .....	50/- (cÄvk) UvKv
Kæ¶ tUó (WwBt±).....	100/- (GKkZ) UvKv
Kæ¶ tUó (BbWwBt±) .....	150/- (GKkZ cÄvk) UvKv

(2) wetkl cix¶¶v wbi x¶¶vt

GwUewW wby¶¶qi Pvr <sup>©</sup> .....	125/- (GKkZ c¶Pk) UvKv
GwUewW UvBUvi .....	150/- (GKkZ cÄvk) UvKv
m¶` nRbK wCZZ; wby¶¶qi Pvr <sup>©</sup> .....	600/- (QqkZ) UvKv
= (G, we, I , ti mvm MÖcs Ab"vb" eW/MÖcm I Kæ¶ cix¶¶v mn	

\*\* `ðe" t wetkl cÖqvRt b GBP.Gj .G UvBwcs I wmi v g tçÖwU b Kiv nBte|

ti mvm (eo ÖmÖ) d'v±i .....	50/- (cÄvk) UvKv
ti mvm (tQvU ÖmÖ) d'v±i .....	50/- (cÄvk) UvKv

timvm (eo 0B0) d'v±i ..... 50/- (cÂvk) UvKv  
 timvm (±QvU 0B0) d'v±i ..... 50/- (cÂvk) UvKv  
 timvm tRtBvUvBc I tdtBvUvBc ..... 350/- (wZbkZ cÂvk) UvKv  
 GbRvBg/Gj epgb cÂZwU tUó PvR©... 30/- (wí k) UvKv  
 g'v'j wi qvj c'vi vmvBU (vBw) ..... 20/- (wek) UvKv  
 wf.wv.Avi.Gj tUó  
 GBP.we.Gm.GwR(tj tU. )..... 150/- (GKkZ cÂvk) UvKv

GBP.AvB.wf. tUó, GBP.Gj .G g'v'j wi qvj GwUeW, tncvUvBUm-we Gi Ab'vb'' tmtivj wRK'vj tUó, wv.Gg.wf-Gi mivg, wej i'web, wntgvtwweb I KvB-nvl qvi tUó cfwZi Rb'' mi Kvi wbañi Z nvti wi - GfRvU Gi cKZ LiP Abjvñi avh'Kiv hvBte|

i³ mieivñi PvR©= 100/- (GKkZ) UvKv cÂZ e'vM (c0q 350 wgtuj t) | i³ mieivñi PvR©= 100/- (GKkZ) UvKv cÂZ e'vM (c0q 350 wgtuj t) |

wet`f- GB Dciewangñ Abjvñi i³i Rb'' avh'KZ gj'' Qvov tKweb A\_ev c0BtFU tivMxi M0ics, µmg'wPs, Kzñ tUó A\_ev/Ges GwUeW wYfqi tgvU PvR©= 300/- (wZbkZ) UvKvi Awak nBte bv| tcvqs tetWi tññ mefjwU = 150/- (GKkZ cÂvk) UvKvi Awak nBte bv|

14| webvgtj'' i³`vZv Qvov Ab'' i³`vZvtK 350 wgtuj t i³i Rb'' 90/- (beYB) UvKv t`lqv nBte Ges Zj bvgj Kfvte Kg i³i Rb'' Kg UvKv t`lqv nBte|

15| tKvb tivMx mivmwi tKvb i³`vZvtK UvKv c0vb KwitZ cwitBte bv|

16| miKvñi i`ñi K bs-2120 tgvWtKj , Zvs-15-04-54Bs tgvZvtK eWw M0ics, µmg'wPs Ges Ab'vb'' wetkI cixñv wvixñvi tñññ tKweb/c0BtFU tivMx nBtZ th UvKv msMnxZ nBte Zvñvi kZKiv 50 fivM i³cwimAvj b tKt`ñi KgRZP I KgPviMY cvBteb| GB kZKiv 50 fivMi gta'' kZKiv 30 fivM eWw e'vstKi BbPvR© Ab'vb'' Wv³viMY cvBteb Ges kZKiv 20 fivM KgPviMY cvBteb| G kZKiv 30 fivMi gta'' BbPvR©14% mnthvMx/mnKvix Aa'vcKMY 8% Ges tgvWtKj AwdmviMY 8% cvBteb| miKvix KgPvix i kZKiv 20 fivMi gta'' 3q tkYxi KgPviMY 14% Ges 4\_`tkYxi KgPviMY 6% cvBteb| evKx 50% i³ cwimAvj b dvfU Rgv\_wkTe|

GB cixñv-wvixñvi tejvq i'agvñ miKvix dvU nBtZ µqKZ wRvbl c1 e'euZ nBte, wKš' wvR`^hšcWZ evwi -GfRvU e'envi Kwitj tKvb AwZwi³ PvR©avh'Kiv hvBte bv|

17| wvR`^i³`vZv KZK`vbKZ i³ tivMxi Rb'' Avt`š c0qvRb bv nBtj Dnv eWw e'vstKi m'úwE nBte| eWw e'vsk KZPñ wewagZ GB i³ Ab'' tivMxi Rb'' eivl KwitZ cwitBte| Zte mswk6-eWw e'vstKi BbPvR© i³`vZvtK GB gtg'mwUññtKU c0vb KwitBte th `vZv D³ eWw e'vstKi i³ `vb KwitqvQb (GLvñb `vZv bvg, wKvbn, Zvñvi i³i M0c I e'vP bs BZw` we`wiz Dññ KwitZ nBte) cieZñZ mgtaq D³ i³`vZvi wvñRi i³i c0qvRb nBtj c0vY`wLj Kwitqv webvgtj'' mgcwivY i³ cvBtZ cwitBte|

18| i³cwimAvj b tKt`ñi Rb'' Ri'ix c0qvRtB ZvññwYKfvte tKvb wi -GfRvU, hšcWZ eve` ev Ab'' tKvb c0qvRbxq LvñZ eWw e'vstKi dvU nBtZ mwPe e'q KwitZ cwitBte| H fivDPvi mgññ `vbxq KwivU mfvvñi Abj`ñi j wMte Ges cwitZ Zvñv evsj vt`k i³cwimAvj b mwññ KwivU KZK Abjvñ b KwitZ nBte|

ivócwZi Avt`kµtg  
 gbmj Avng`  
 mnKvix mwPe|

## Annex - V: Photographs



Photograph showing a private blood bank running in a single small room.

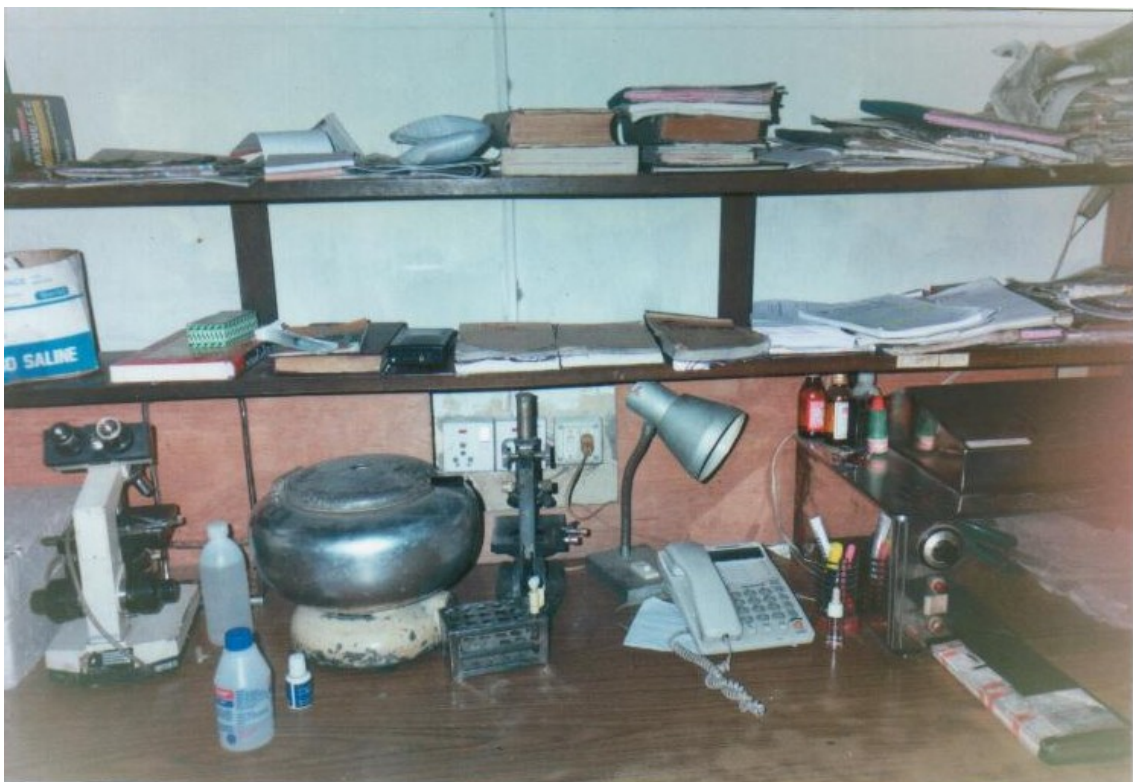


Photograph showing a lab technician working in a govt. MCH blood bank





Photograph showing a private blood bank lab serving also as a living room.



Photograph showing inside of a private blood bank



Photograph showing inside of the govt. reference lab for blood banks



Photograph showing the lab of a private blood bank





Photograph showing entrance of a private blood bank